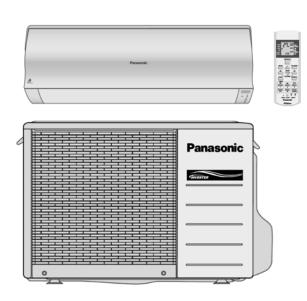
Service Manual

Air Conditioner

PAGE

CS-HE9GKE CU-HE9GKE CS-HE12GKE CU-HE12GKE



↑ WARNING

This service information is designed for experienced repair technicians only and is not designed for use by the general public. It does not contain warnings or cautions to advise non-technical individuals of potential dangers in attempting to service a product. Products powered by electricity should be serviced or repaired only by experienced professional technicians. Any attempt to service or repair the product or products dealt with in this service information by anyone else could result in serious injury or death.

⚠ PRECAUTION OF LOW TEMPERATURE

In order to avoid frostbite, be assured of no refrigerant leakage during the installation or repairing of refrigeration circuit.

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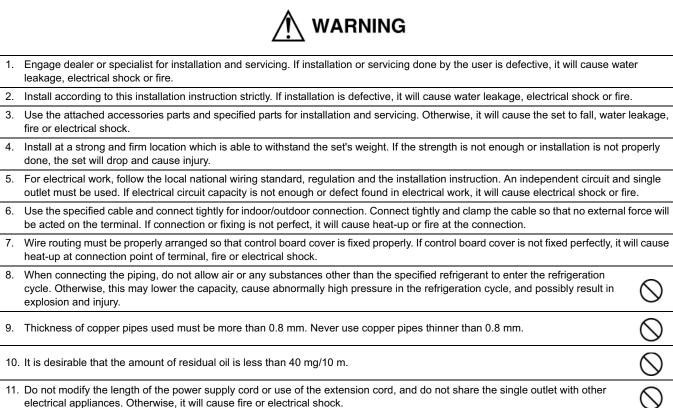
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Safety Preca	ution			
main circuit for the model install. The caution items stated here in	ed. must be followed be orrect installation or	ecause these	etrician. Be sure to use the correct rating of the power plus important contents are related to safety. The meaning course to ignoring of the instruction will cause harm or damage	of eac
⚠ WARNING	This indication sho	ows the possil	bility of causing death or serious injury.	
⚠ CAUTION	This indication she	ows the possi	bility of causing injury or damage to properties.	
The items to be followed are cla	ssified by the symbol	ols:		
\Diamond	This symbol deno	tes item that i	s PROHIBITTED from doing.	
_		-	fter the servicing. Then, explain to user the operation, ca mer to keep the operating instructions for future reference.	
	_			





- 1. The equipment must be earthed. It may cause electrical shock if grounding is not perfect.
- 2. Do not install the unit at place where leakage of flammable gas may occur. In case gas leaks and accumulates at surrounding of the unit, it may cause fire.



- Carry out drainage piping as mentioned in installation instructions. If drainage is not perfect, water may enter the room and damage the furniture.
- 4. Pb free solder has a higher melting point than standard solder; typically the melting point is 50 70°F (30 40°C) higher. Please use a high temperature soldering iron. In case of the soldering iron with temperature control, please set it to 700 ± 20°F (370 ± 10°C). Pb free solder will tend to splash when heated too high (about 1100°F/600°C).

ATTENTION

- 1. Selection of the installation location. Select an installation location which is rigid and strong enough to support or hold the unit, and select a location for easy maintenance.
- 2. Power supply connection to the conditioner. Connect the power supply cord of the air conditioner to the mains using one of the following methods.
 - Power supply point shall be the place where there is ease for access for the power disconnection in case of emergency. In some countries, permanent connection of this room air conditioner to the power supply is prohibited.
 - 1. Power supply connection to the receptacle using a power plug. Use an approved power plug with earth pin for the connection to the socket
 - 2. Power supply connection to a circuit breaker for the permanent connection. Use an approved circuit breaker for the permanent connection. It must be a double pole switch with a minimum 3.5 mm contact gap.
- 3. Do not release refrigerant during piping work for installation, servicing, reinstallation and during repairing a refrigeration parts. Take care of the liquid refrigerant, it may cause frostbite.
- 4. Installation work. It may need two people to carry out the installation work.
- 5. Do not install this appliance in a laundry room or other location where water may drip from the ceiling, etc.

2 Specifications

2.1. CS-HE9GKE CU-HE9GKE

		ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Performance Test Condition					ROVENT	
СО	Capacity			kW		0.60 ~ 3.00)
	Capacity			kCal/h	,	520 ~ 2580)
O L			W/W	'	5.00 ~ 4.29)	
Ī				kCal/hW		.33 ~ 3.69)
Ν	Noise Level			dB-A (H/L/Q-Lo)	39 / 26 / 23	46
G	140100 20401			Power level dB	52	59
Н	Capacity			kW		0.60 ~ 6.50)
E	σαρασιτή			kCal/h	,	520 ~ 5590)
A T	COP			W/W		5.22 ~ 3.78)
Ì				kCal/hW		.52 ~ 3.25)
N	Noise Level			dB-A (H/L/Q-Lo)	42 / 27 / 24	47
G	110100 20101			Power level dB	53	60
Mo	isture Removal			l/h		1.6
	Total o Tionno Tai			pt/h		3.4
		Q-Lo		m ³ /min (ft ³ /min)	Cooling; 5.4 (190)	_
				/ (10 /111111)	Heating; 5.8 (205)	
		Lo		m ³ /min (ft ³ /min)	Cooling; 6.1 (215)	_
Air	Volume			111 /111111 (16 /111111)	Heating; 6.5 (230)	
		Me		m ³ /min (ft ³ /min)	Cooling; 8.3 (293)	_
		····o		111 /111111 (11 /111111)	Heating; 9.5 (335)	
		Hi		m ³ /min (ft ³ /min)	Cooling; 10.5 (370)	Cooling; 23.8 (840)
				111 /111111 (16 /111111)	Heating; 12.5 (440)	Heating; 23.1 (820)
Re	efrigeration Control Device			1	Check Valve & Capillary Tube	
Re	frigeration Oil			cm ³	_	RB68A or Freol Alpha68M (400)
Re	frigerant (R410A)			g (oz)	_	1330 (46.9)
		Height		mm (inch)	298 (11-23/32)	540 (21-1/4)
Dir	mension	Width		mm (inch)	870 (34-1/4)	780 (30-23/32)
		Depth		mm (inch)	199 (7-27/32)	289 (11-3/8)
Ne	t Weight			kg (lbs)	12 (26)	37 (82)
Pir	e Diameter	Gas		mm (inch)	9.5	52 (3/8)
	o Blameter	Liquid		mm (inch)	6.3	35 (1/4)
Sta	andard Length		m (ft)	7.5	5 (24.6)	
Pip	pe Length Range		m (ft)	3 (9.8)	~ 15 (49.2)	
	eight Difference		m (ft)	5	(16.4)	
	dditional Gas Amount		g/m (oz/ft)		0 (0.2)	
Re	frigeration Charge Le	ss		m (ft)	7.5	5 (24.6)
Dra	ain Hose	Inner Diamete	r	mm	16	_
		Length		mm	650	<u> </u>
		Туре			_	Hermetic Motor
Со	ompressor Motor Type			_	Brushless (6-pole)	
	Rated Output		W	_	750	
		Туре			Cross-Flow Fan	Propeller Fan
	Material			ASG30K1	PP	
		Motor Type			Transistor (8-pole)	Induction (6-pole)
		Input Power		W	25	65
Fa	n	Output Power		W	30	40
			Q-Lo (Cool/Heat)	rpm	590 / 690	_
		Fan Speed	Lo (Cool/Heat)	rpm	660 / 750	_
			Me (Cool/Heat)	rpm	880 / 990	770 / -
			Hi (Cool/Heat)	rpm	1100 / 1230	_

	ITEM	UNIT	INDOOR UNIT	OUTDOOR UNIT
	Fin Material		Aluminium (Pre Coat)	Aluminium
	Fin Type		Slit Fin	Corrugated Fin
Heat Exchanger	Row x Stage x FPI		2 x (15/18/17) x 19.5	2 x 23 x 17
	Sizo (M v H v I)	mm 671 x 322.6 x 30.9		36.4 x 504 x 824.2
	Size (W x H x L)	mm	07 1 X 322.0 X 30.9	793.7
Air Filter	Material		PP	_
All I litter	Туре		One-Touch	_

- 1. Cooling capacities are based on indoor temperature of 27°C D.B. (80.6°F D.B.), 19.0°C W.B. (66.2°F W.B.) and outdoor air temperature of 35°C D.B. (95°F D.B.), 24°C W.B. (75.2°F W.B.)
- 2. Heating capacities are based on indoor temperature of 20°C D.B. (68°F D.B.) and outdoor air temperature of 7°C D.B. (44.6°F D.B.), 6°C W.B. (42.8°F W.B.)

	Item	Unit	
		Ø	Single
Power Source (Pha	se, Voltage, Cycle)	V	230
		Hz	50
Input Power		W	Cooling; 510 (120 ~ 700)
input Fower		VV	Heating; 690 (115 ~ 1.72k)
Starting Current		A	3.2
Describe O mont		A	Cooling; 2.4
Running Current			Heating; 3.2
D		%	Cooling; 92
Power Factor		%	Heating; 94
Power factor means	s total figure of compressor, indoor f	an motor and outdoor fan motor	:
*Maximum over cur	rent protection	A	8.0
Number of core			3 (1.0mm)
Power Cord	Length	m	1.6
Thermostat	Thermostat		Electronic Control
Protection Device			Electronic Control

Note

[•] Specifications are subject to change without notice for further improvement.

2.2. CS-HE12GKE CU-HE12GKE

	ITEM		UNIT	INDOOR UNIT	OUTDOOR UNIT
Performance Test	Condition			EUF	ROVENT
C Capacity			kW	3.50 (0	0.60 ~ 4.00)
			kCal/h	3010 (5	520 ~ 3440)
O L EER			W/W	4.12 (5	5.00 ~ 3.81)
I L LEEK			kCal/hW	3.54 (4	1.33 ~ 3.28)
N National annual			dB-A (H/L/Q-Lo)	42 / 29 / 26	High 48
G Noise Level			Power level dB	55	61
H Canacity			kW	4.80 (0	0.60 ~ 7.70)
E			kCal/h	4130 (5	520 ~ 6620)
A T COP			W/W	4.62 (5	5.22 ~ 3.38)
I COP			kCal/hW	3.97 (4	1.52 ~ 2.90)
N Naise Level			dB-A (H/L/Q-Lo)	44 / 33 / 30	High 50
G Noise Level			Power level dB	55	63
			l/h		2.0
Moisture Removal			pt/h		4.2
			2 2	Cooling; 6.2 (219)	
	Q-Lo		m ³ /min (ft ³ /min)	Heating; 6.9 (244)	_
			2 2	Cooling; 7.0 (247)	
	Lo		m ³ /min (ft ³ /min)	Heating; 8.0 (282)	_
Air Volume			0 0	Cooling; 8.7 (307)	
	Me		m ³ /min (ft ³ /min)	Heating; 10.8 (381)	_
			0 0	Cooling; 11.3 (400)	Cooling; 23.8 (840)
	Hi		m ³ /min (ft ³ /min)	Heating; 13.5 (480)	Heating; 23.8 (840)
Refrigeration Cont	rol Device			_	Check Valve & Capillary Tube
Refrigeration Oil			cm ³	_	RB68A or Freol Alpha68M (400)
Refrigerant (R410	Α)		g (oz)		1330 (46.9)
rtemgerant (rt+re	Height		mm (inch)	298 (11-23/32)	540 (21-1/4)
Dimension	Width		mm (inch)	870 (34-1/4)	780 (30-23/32)
Billionolori	Depth		mm (inch)	199 (7-27/32)	289 (11-3/8)
Net Weight			kg (lbs)	12 (26)	37 (82)
. rot rro.g.n	Gas		mm (inch)		.7 (1/2)
Pipe Diameter	Liquid		mm (inch)		35 (1/4)
Standard Length	L ·		m (ft)		5 (24.6)
Pipe Length Range	0		m (ft)		~ 15 (49.2)
Height Difference			m (ft)	, ,	(16.4)
	dditional Gas Amount		g/m (oz/ft)		0 (0.2)
Refrigeration Char			m (ft)		5 (24.6)
-	Inner Diamete	r	mm	16	
Drain Hose	Length		mm	650	_
	Туре			_	Hermetic Motor
Compressor	Motor Type			_	Brushless (6-pole)
Compresses.	Rated Output		W	_	1.10k
	Type			Cross-Flow Fan	Propeller Fan
	Material			ASG30K1	PP
	Motor Type			Transistor (8-pole)	Induction (6-pole)
	Input Power		W	25	70
Fan	Output Power		W	30	40
	Julput i Owei	Q-Lo (Cool/Heat)	rpm	670 / 780	-
		Lo (Cool/Heat)	rpm	740 / 870	
	Fan Speed	Me (Cool/Heat)	rpm	920 / 1090	790 / -
		Hi (Cool/Heat)		1180 / 1310	
		i ii (Cooi/i leat)	rpm	1100 / 1310	_

	ITEM	UNIT	INDOOR UNIT	OUTDOOR UNIT
	Fin Material		Aluminium (Pre Coat)	Aluminium
	Fin Type		Slit Fin	Corrugated Fin
Heat Exchanger	Row x Stage x FPI		3 x (15/18/17) x 19.5	2 x 23 x 17
	Size (W x H x L)	mm	671 x 322.6 x 30.9	36.4 x 504 x 824.2 793.7
Air Filter	Material		PP	_
All I litter	Туре		One-Touch	_

- 1. Cooling capacities are based on indoor temperature of 27°C D.B. (80.6°F D.B.), 19.0°C W.B. (66.2°F W.B.) and outdoor air temperature of 35°C D.B. (95°F D.B.), 24°C W.B. (75.2°F W.B.)
- 2. Heating capacities are based on indoor temperature of 20°C D.B. (68°F D.B.) and outdoor air temperature of 7°C D.B. (44.6°F D.B.), 6°C W.B. (42.8°F W.B.)

	Item	Unit	
		Ø	Single
Power Source (Phas	Power Source (Phase, Voltage, Cycle)		230
		Hz	50
Innut Dawer		W	Cooling; 850 (120 ~ 1.05k)
Input Power		VV	Heating; 1.04k (115 ~ 2.28k)
Starting Current		А	4.8
5		Δ.	Cooling; 4.0
Running Current		A	Heating; 4.8
Dawes Faster		0/	Cooling; 92
Power Factor		%	Heating; 94
Power factor means	total figure of compressor, indoor far	n motor and outdoor fan motor.	
*Maximum over curr	ent protection	А	10.6
Number of core			3 (1.5mm)
Power Cord	Length	m	1.6
Thermostat			Electronic Control
Protection Device			Electronic Control

Note

[•] Specifications are subject to change without notice for further improvement.

3 Features

Product

- Four modes of operation selection
- Powerful mode to reach the desired room temperature quickly with full power and a strong airflow
- Quiet mode to provide a quiet environment by reducing the indoor unit operating airflow sound
- 24-hour ON Timer and OFF Timer setting
- Air swing manual and automatic adjusted by Remote Control for vertical airflow and the horizontal airflow

· Serviceability Improvement

- Removable and washable Front Panel
- Breakdown Self Diagnosis function

Environmental Protection

- Non-ozone depletion substances refrigerant (R410A)

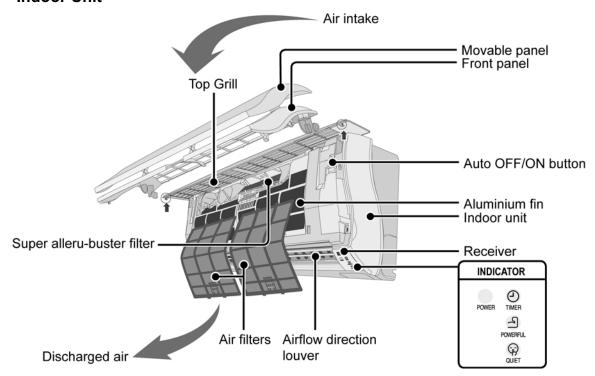
Operation Improvement

- Random auto restart control after power failure for safety restart operation
- Advanced inverter technology provides outstanding energy efficiency and powerful, flexible, comfortable operation

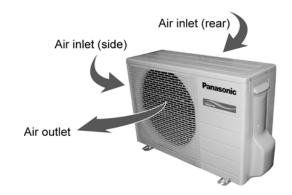
4 Location of Controls and Components

4.1. Product Overview

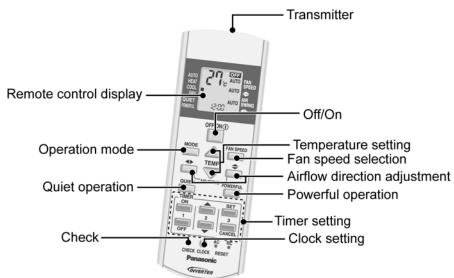
4.1.1. Indoor Unit



4.1.2. Outdoor Unit

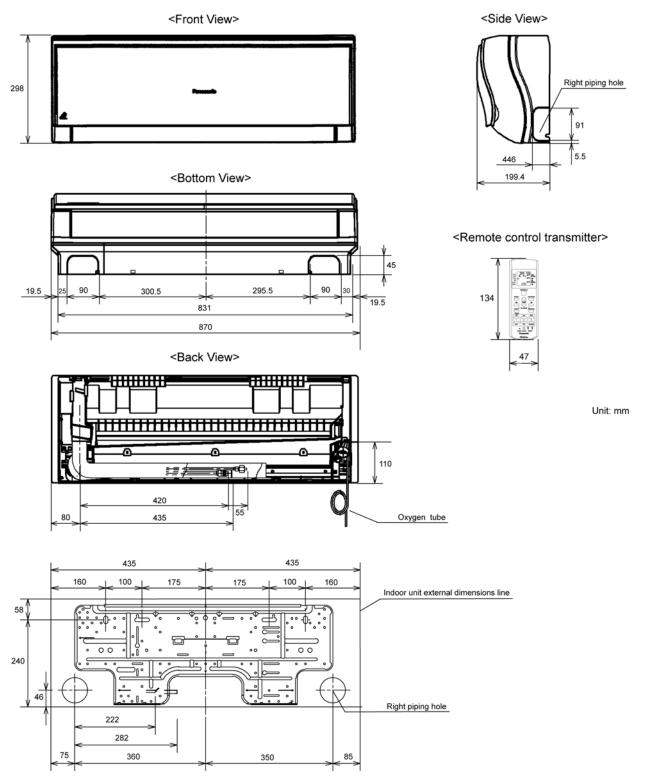


4.1.3. Remote Control



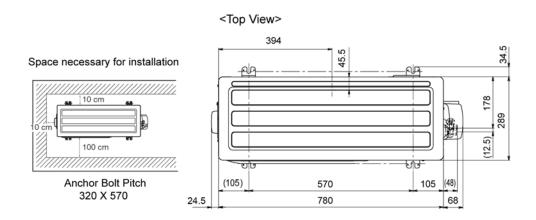
5 Dimensions

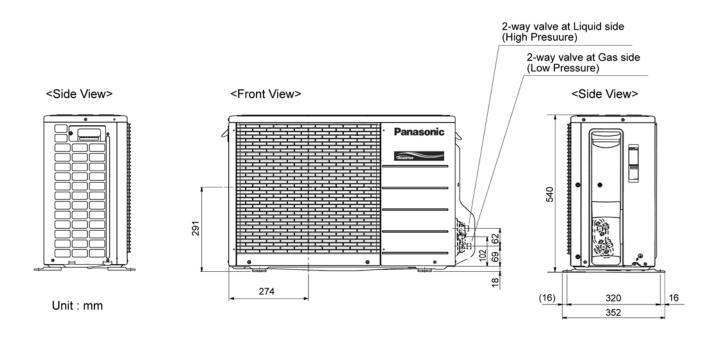
5.1. Indoor Unit



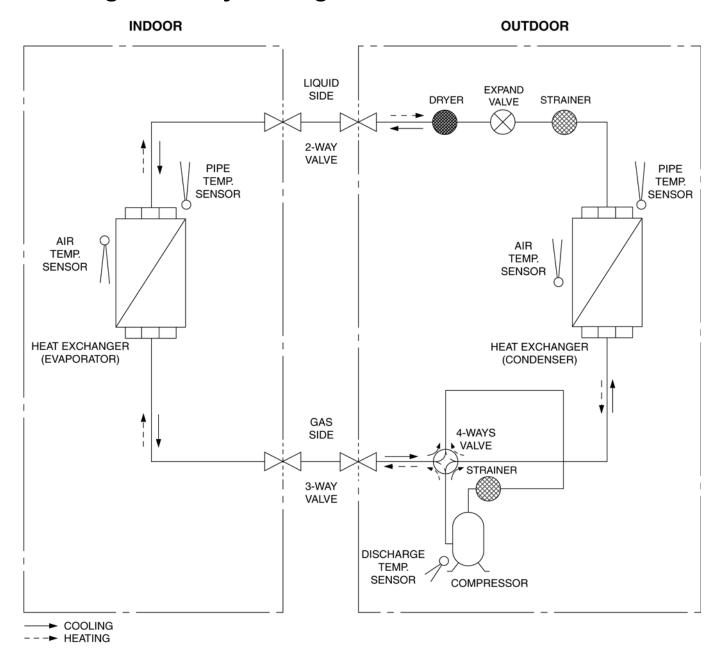
Relative position between the indoor unit and the installation plate <Front View>

5.2. Outdoor Unit

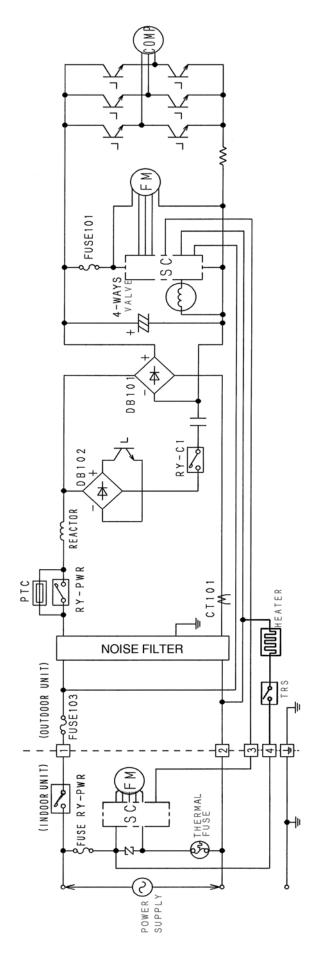




6 Refrigeration Cycle Diagram

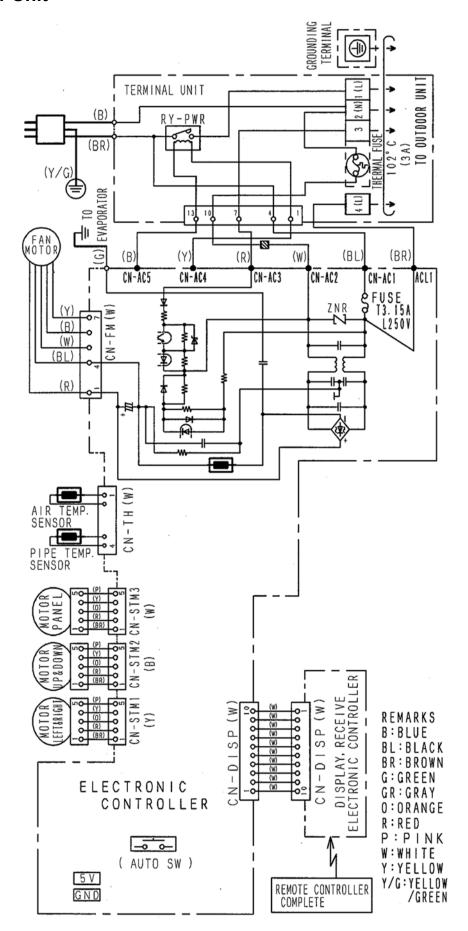


7 Block Diagram

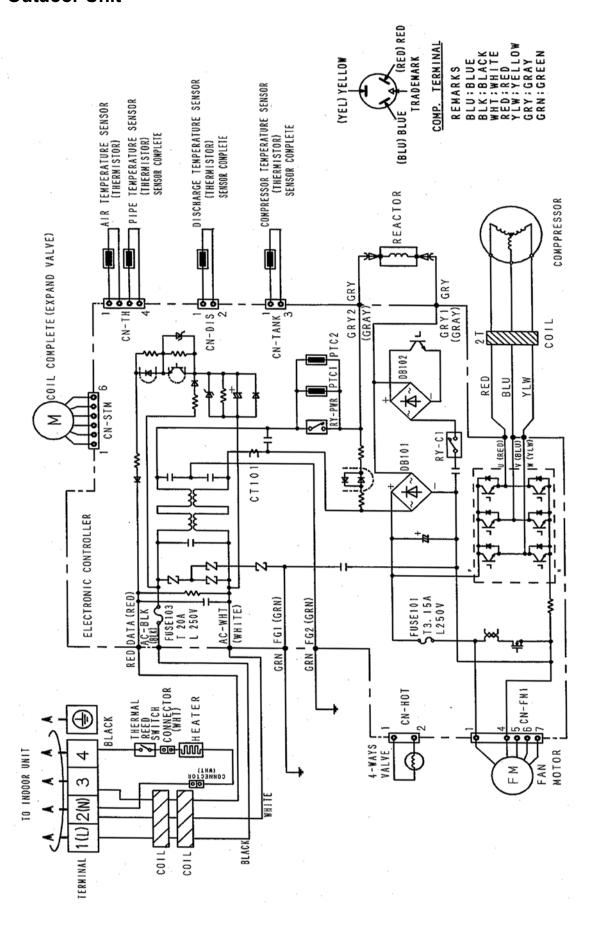


8 Wiring Connection Diagram

8.1. Indoor Unit

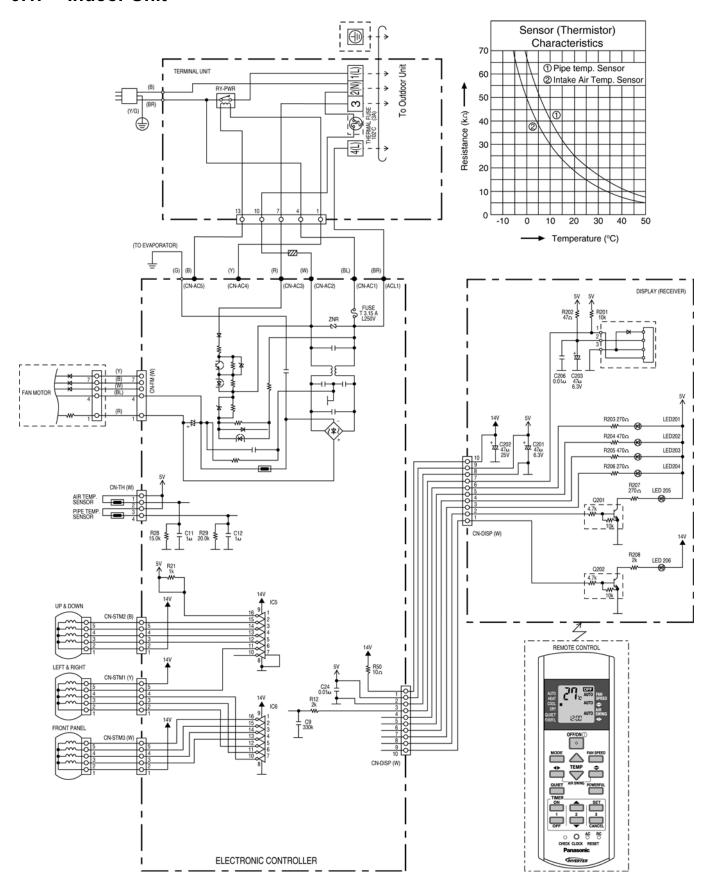


8.2. Outdoor Unit

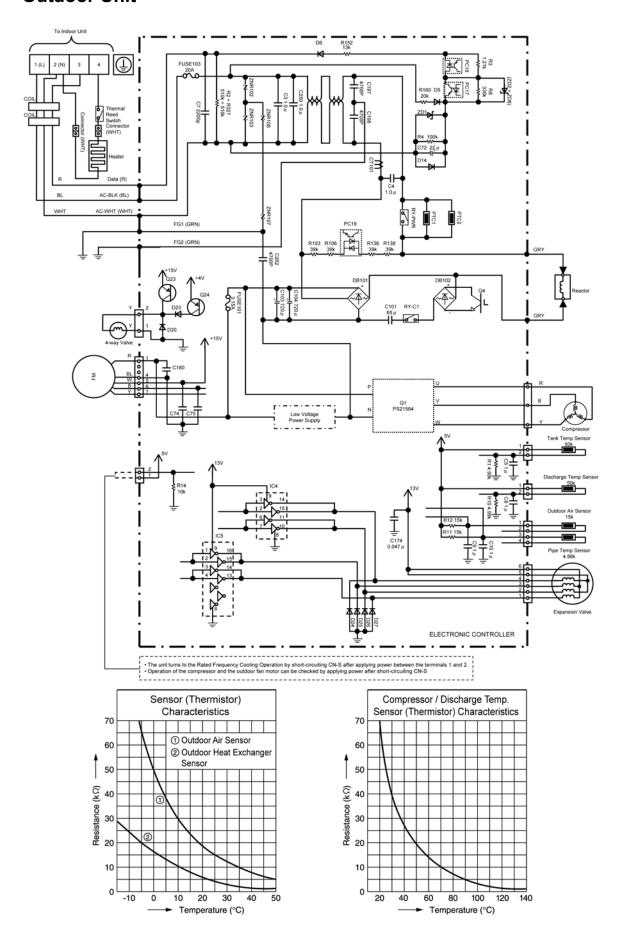


9 Electronic Circuit Diagram

9.1. Indoor Unit



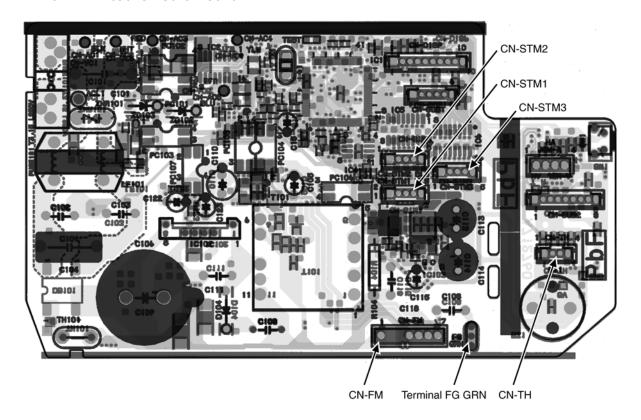
9.2. Outdoor Unit



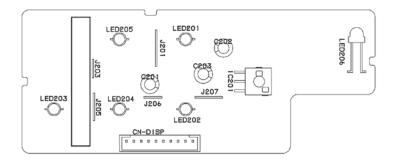
10 Printed Circuit Board

10.1. Indoor Unit

10.1.1. Main Printed Circuit Board

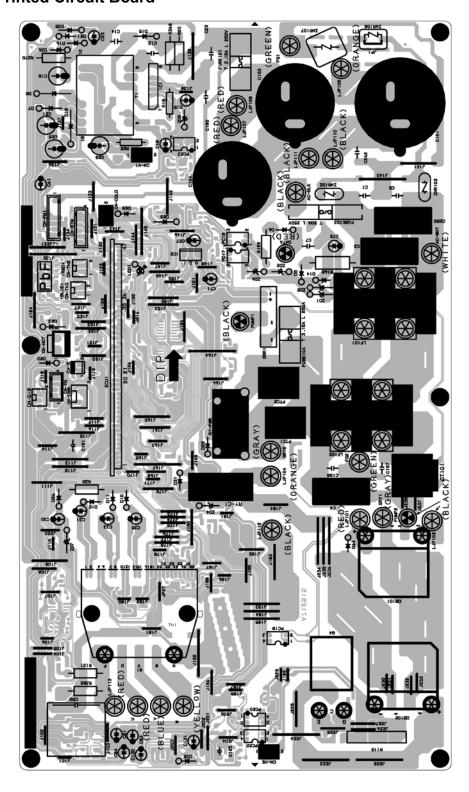


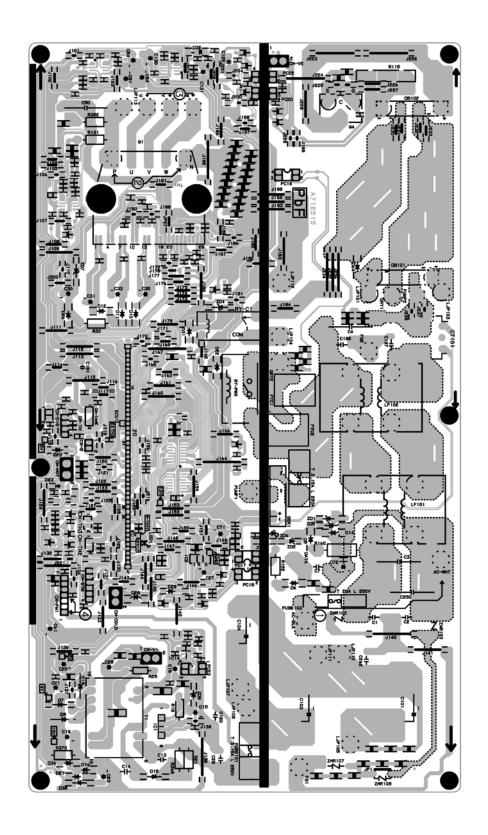
10.1.2. Indicator Panel



10.2. Outdoor Unit

10.2.1. Main Printed Circuit Board





11 Installation Instruction

11.1. Select The Best Location

INDOOR UNIT

- There should not be any heat source or steam near the unit.
- There should not be any obstacles blocking the air circulation.
- A place where air circulation in the room is good.
- · A place where drainage can be easily done.
- A place where noise prevention is taken into consideration.
- Do not install the unit near the door way.
- Ensure the spaces indicated by arrows from the wall, ceiling, fence or other obstacles.
- Recommended installation height for indoor unit shall be at least 2.5 m.

OUTDOOR UNIT

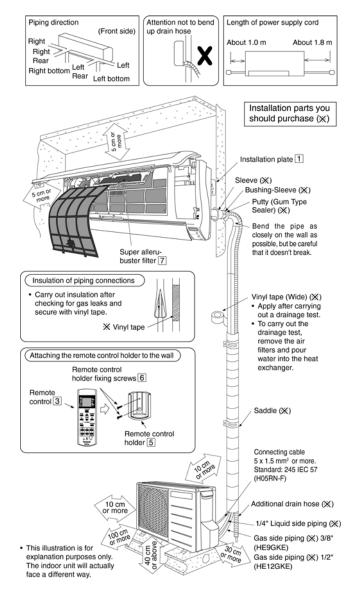
- If an awning is built over the unit to prevent direct sunlight or rain, be careful that heat radiation from the condenser is not obstructed.
- There should not be any animal or plant which could be affected by hot air discharged.
- Keep the spaces indicated by arrows from wall, ceiling, fence or other obstacles.
- Do not place any obstacles which may cause a short circuit of the discharged air.
- If piping length is over the rated length, additional refrigerant should be added as shown in the table.

Model	Pipin	ıg size	Rated Length (m)	Max Elevation (m)	Max. Piping Length	Additional Refrigerant (g/m)
	Gas	Liquid	(111)	(111)	(m)	(9/111)
HE9GKE	3/8"	1/4"	7.5	5	15	20
HE12GKE	1/2"	1/4"	7.5	5	15	20

Example: For HE9GKE

If the unit is installed at 10 m distance, the quantity of additional refrigerant should be 50g (10 - 7.5) m x 20 g/m = 50 g

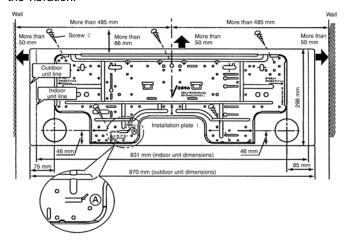
11.2. Indoor/Outdoor Unit Installation Diagram



11.3. Indoor Unit

11.3.1. HOW TO FIX INSTALLATION PLATE

The mounting wall is strong and solid enough to prevent it from the vibration.



- (A): For left side piping, piping connection for liquid should be from this line.
 - : For left side piping, piping connection for gas should be about 60 mm from this line.
 - : For left side piping, piping connection cable should be about 750 mm from this line
 - Mount the installation plate on the wall with 5 screws or more

(If mounting the unit on the concrete wall, consider using anchor bolts.)

- Line according to the arrows marked on the bottom left and right sides of the installation plate. The meeting point of the line extension is the centre of the hole.
- 2. Drill the piping plate hole with ø70 mm hole-core drill.
 - The hole centre of the right pipe is at the crossing of the lines which extend vertically from the edge of the installation plate, and, horizontally, from the side arrow on the installation plate (see figure above.)
 - The hole centre of the left pipe is at the crossing of the lines which extend vertically from the downward arrow on the installation plate, and, horizontally from the side arrow on the installation plate (see figure above.)
 - Drill the piping hole at either the right or the left and the hole should be slightly slanted to the outdoor side.

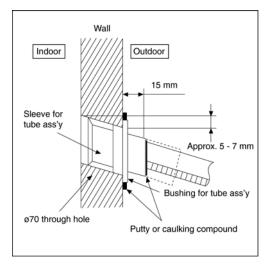
11.3.2. TO DRILL A HOLE IN THE WALL AND INSTALL A SLEEVE OF PIPING

- 1. Insert the piping sleeve to the hole.
- 2. Fix the bushing to the sleeve.
- Cut the sleeve until it extrudes about 15 mm from the wall.

Caution

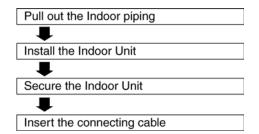
When the wall is hollow, please be sure to use the sleeve for tube ass'y to prevent dangers caused by mice biting the connecting cable.

Finish by sealing the sleeve with putty or caulking compound at the final stage.

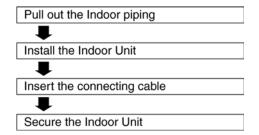


11.3.3. INDOOR UNIT INSTALLATION

1. For the right rear piping



2. For the right and right bottom piping



3. For the embedded piping

Replace the drain hose



Bend the embedded piping

Use a spring bender or equivalent to bend the piping so that the piping is not crushed.

Install the Indoor Unit



Cut and flare the embedded piping



- When determining the dimensions of the piping, slide the unit all the way to the left on the installation plate.
 Refer to the section "Cutting and flaring the
- pipina".

Pull the connecting cable into Indoor Unit



The inside and outside connecting cable can be connected without removing the front grille

Connect the piping



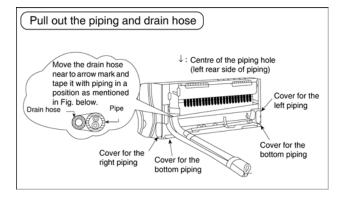
Please refer to "Connecting the piping" column in outdoor unit section. (Below steps are done after connecting the outdoor piping and gas-leakage confirmation.)

Insulate and finish the piping

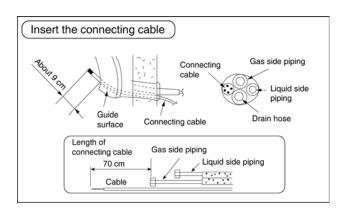


Please refer to "Piping and finishing" column of outdoor section and "Insulation of piping connections" column as mentioned in Indoor/ Outdoor Unit Installation.

Secure the Indoor Unit

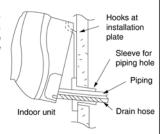


How to keep the cover Cover for In case of the cover is cut, keep the piping cover at the rear of chassis as shown in the illustration for future reinstallation. (Left, right and 2 bottom covers for piping.)



Install the indoor unit

Hook the indoor unit onto the upper portion of installation plate. (Engage the indoor unit with the upper edge of the installation plate). Ensure the hooks are properly seated on the installation plate by moving it in left and right.



Secure the Indoor Unit

 Power supply cord arrangement. Excess length of power supply cord should be arranged behind the chassis at piping keeping area as shown in the diagram without tying up in a bundle. Ensure that the power supply cord is not clamped in between unit's hook (2 position) and installation plate.



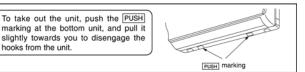
Ensure that the power supply cord is not stretched between chassis back and installation plate. It may create squeak sound.

2. Press the lower left and right side of the unit against the installation plate until hooks engages with their slot (sound click).

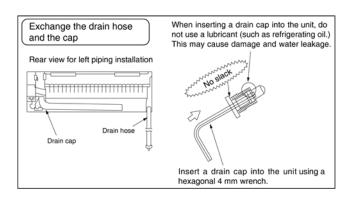


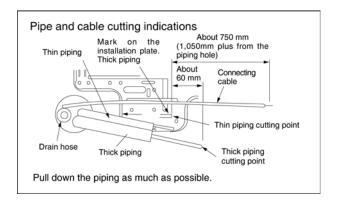
hooks from the unit.

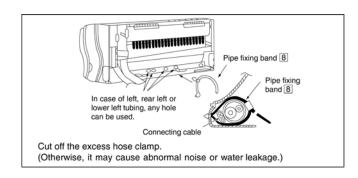
Do not tie up power supply cord into a bundle by band. It may generate heat and cause fire.

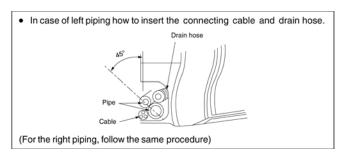


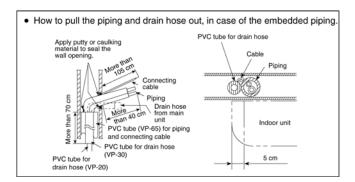
(This can be used for left rear piping and left bottom piping also.)











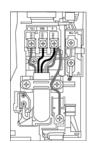
11.3.4. CONNECT THE CABLE TO THE INDOOR UNIT

- 1. The inside and outside connecting cable can be connected without removing the front grille.
- 2. Connecting cable between indoor unit and outdoor unit shall be approved polychloroprene sheathed $5\times1.5~\text{mm}^2$ flexible cord, type designation 245 IEC 57 or heavier cord.
 - Ensure the colour of wires of outdoor unit and the terminal Nos. are the same to the indoor's respectively.
 - Earth lead wire shall be longer than the other lead wires as shown in the figure for the electrical safety in case of the slipping out of the cord from the anchorage.

Terminals on the indoor unit	1	2	3	4
Colour of wires				
Terminals on the outdoor unit	1	2	3	4



 Secure the cable onto the control board with the holder (clamper).



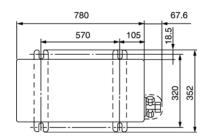
11.4. Outdoor Unit

11.4.1. INSTALL THE OUTDOOR UNIT

- After selecting the best location, start installation according to Indoor/Outdoor Unit Installation Diagram.
 - 1. Install at least 40 cm above the ground. Do not install the unit on the floor.
 - 2. Fix the unit on concrete or rigid frame firmly and horizontally by bolt (ø10 mm).

Install the outdoor unit in a level position and do not block the holes. Failure to do so may result in water leakage or accumulation.

3. When installing at roof, please consider strong wind and earthquake. Please fasten the installation stand firmly with bolt or nails.



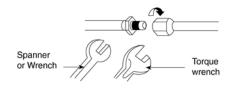
11.4.2. CONNECTING THE PIPING

Connecting The Piping To Indoor Unit

Please make flare after inserting flare nut (locate at joint portion of tube assembly) onto the copper pipe (in case of using long piping).

Connect the piping

- Align the center of piping and sufficiently tighten the flare nut with fingers.
- Further tighten the flare nut with torque wrench in specified torque as stated in the table.



Model	Piping size (Torque)				
Wiodei	Gas	Liquid			
HE9GKE	3/8" [42 N•m]	1/4" [18 N•m)			
HE12GKE	1/2" [55 N•m]	1/4" [18 N•m)			
<u></u> CAUTION					
Do not over tighten, ove	Do not over tighten, over tightening cause gas leakage.				

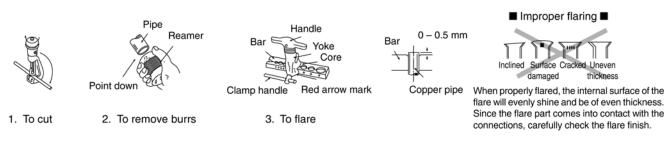
Connecting The Piping To Outdoor Unit

Decide piping length and then cut by using pipe cutter. Remove burrs from cut edge. Make flare after inserting the flare nut (locate at valve) onto the copper pipe.

Align center of piping to valves and then tighten with torque wrench to the specified torque as stated in the table.

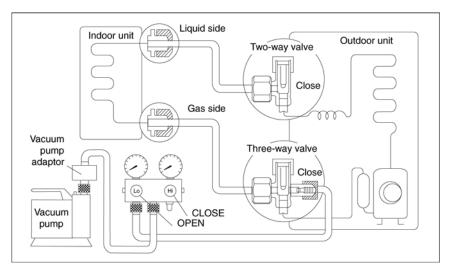
CUTTING AND FLARING THE PIPING

- 1. Please cut using pipe cutter and then remove the burrs.
- 2. Remove the burrs by using reamer. If burrs is not removed, gas leakage may be caused. Turn the piping end down to avoid the metal powder entering the pipe.
- 3. Please make flare after inserting the flare nut onto the copper pipes.



11.4.3. EVACUATION OF THE EQUIPMENT

WHEN INSTALLING AN AIR CONDITIONER, BE SURE TO EVACUATE THE AIR INSIDE THE INDOOR UNIT AND PIPES in the following procedure.



- 1. Connect a quick-coupling charging hose to the Low and High sides of a charging set and to the service port of the 3-way valve.
 - Be sure to connect the end of the charging hose with quick coupling to the service port.
- 2. Connect the centre hose of the charging set to a vacuum pump with check valve, or to a vacuum pump with suitable adaptor.
- 3. Turn on the power switch of the vacuum pump and make sure that the needle in the gauge moves from 0 cmHg (0 MPa) to -76 cmHg (-0,1 MPa), then evacuate the air for about 15 minutes.
- 4. Close the Low and High side valves of the charging set and turn off the vacuum pump. Make sure that the needle of the gauge doesn't move after about 5 minutes.
 - Note: FOLLOW THIS PROCEDURE CAREFULLY IN ORDER TO AVOID REFRIGERANT GAS LEAKAGE.
- 5. Disconnect the charging hose from the vacuum pump and from the service port of the 3-way valve.
- 6. Tighten the service port caps of the 3-way valve at a torque of 18 N•m with a torque wrench.
- 7. Remove the valve caps of both of the 2-way valve and 3-way valve. Position both of the valves to "OPEN" using a hexagonal wrench (4 mm).
- 8. Mount valve caps onto the 2-way valve and the 3-way valve.
 - Be sure to check for gas leakage.

CAUTION

- If gauge needle does not move from 0 cmHg (0 MPa) to -76 cmHg (-0.1 MPa), in step 3 above take the following measure:
- If the leak stops when the piping connections are tightened further, continue working from step 3.
- If the leak does not stop when the connections are retightened, repair the location of leak.
- Do not release refrigerant during piping work for installation and reinstallation. Take care of the liquid refrigerant, it may cause frostbite.

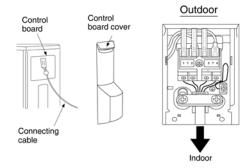
11.4.4. CONNECT THE CABLE TO THE OUTDOOR UNIT

- 1. Remove the control board cover from the unit by loosening the screw.
- 2. The connecting cable between the outdoor and the indoor units shall be a hose with a 5 x 1.5 mm² 245 IEC57(H05RN-F) polychloroprene sheath, or heavier.

Terminals on the indoor unit		2	3	4	
Colour of wires					
Terminals on the outdoor unit	1	2	3	4	(4)

3. Secure the cable onto the control board with the holder (clamper).

4. Attach the control board cover back to the original position with the screw.



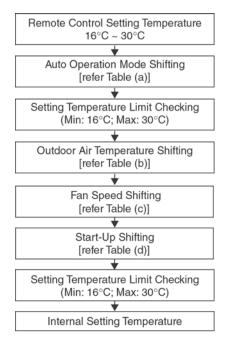
12 Operation and Control

12.1. Basic Function

Inverter control, which equipped with a microcomputer in determining the most suitable operating mode as time passes, automatically adjusts output power for maximum comfort always. In order to achieve the suitable operating mode, the microcomputer maintains the set temperature by measuring the temperature of the environment and performing temperature shifting. The compressor at outdoor unit is operating following the frequency instructed by the microcomputer at indoor unit that judging the condition according to internal setting temperature and intake air temperature.

12.1.1. Internal Setting Temperature

Once the operation starts, remote control setting temperature will be taken as base value for temperature shifting processes. These shifting processes are depending on the air conditioner settings and the operation environment. The final shifted value will be used as internal setting temperature and it is updated continuously whenever the electrical power is supplied to the unit.



12.1.2. Cooling Operation

12.1.2.1. Thermostat control

- Compressor is OFF when Intake Air Temperature Internal Setting Temperature < -1.5°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature Internal Setting Temperature > Compressor OFF
 point.

12.1.3. Soft Dry Operation

12.1.3.1. Thermostat control

- Compressor is OFF when Intake Air Temperature Internal Setting Temperature < -1.5°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature Internal Setting Temperature > Compressor OFF point.

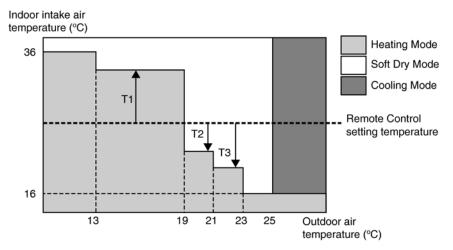
12.1.4. Heating Operation

12.1.4.1. Thermostat control

- Compressor is OFF when Intake Air Temperature Internal Setting Temperature > +2.0°C.
- Compressor is ON after waiting for 3 minutes, if the Intake Air Temperature Internal Setting Temperature < Compressor OFF
 point.

12.1.5. Automatic Operation

- This mode can be set using remote control and the operation is decided by remote control setting temperature, remote control operation mode, indoor intake air temperature and outdoor air temperature.
- During operation mode judgment, indoor fan motor (with speed of Lo-) and outdoor fan motor are running for 30 seconds to detect the indoor intake and outdoor air temperature. The operation mode is decided based on below chart.



Every 30 minutes, the indoor and outdoor temperature is judged. Based on remote control setting temperature, the value of T1 will increase up to 10°C, T2 will decrease by 3°C and T3 will decrease up to 8°C.

The Auto Operation Mode shifting will take place whenever operation mode changed from Cooling/Soft Dry to Heating or vice versa.

12.1.6. Indoor Fan Motor Operation

A. Basic Rotation Speed (rpm)

i. Manual Fan Speed

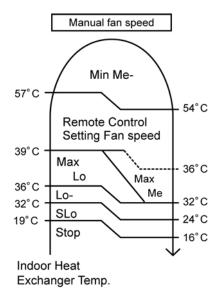
[Cooling, Dry]

• Fan speed is determined according to remote control setting.

Remote Control	0	0	0	0	0
Tab	Hi	Me+	Me	Me-	Lo

[Heating]

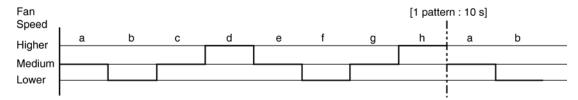
• Fan speed is determined according to remote control setting and outdoor heat exchanger temperature.



ii. Auto Fan Speed

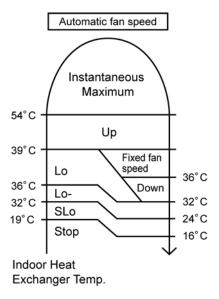
[Cooling, Dry]

- · According to room temperature and setting temperature, indoor fan speed is determined automatically.
- The indoor fan will operate according to pattern below.



[Heating]

· According to indoor pipe temperature, automatic heating fan speed is determined as follows.

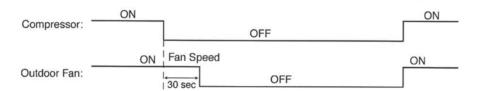


B. Feedback control

- Immediately after the fan motor started, feedback control is performed once every second.
- During fan motor on, if fan motor feedback ≥ 2550 rpm or < 50 rpm continue for 10 seconds, then fan motor error counter increase, fan motor is then stop and restart. If the fan motor counter becomes 7 times, then H19 fan motor error is detected. Operation stops and cannot on back.

12.1.7. Outdoor Fan Motor Operation

Outdoor fan motor is operated with one fan speed only. It starts when compressor starts operation and it stops 30 seconds after compressor stops operation.



12.1.8. Airflow Direction Control

12.1.8.1. Horizontal and Vertical Directions

Vertical louver is controlled by remote control: the Vertical Airflow Direction button on the remote controller and by each operation mode, as shown in the table below.

Cooling Operation Mode					
Manual Operation	Vertical Automatic Operation	Powerful-ON			
Upper limit 12° Lower limit 51° • Five-level setting is possible with the remote controller.	Swing Upper limit 12° Lower limit 51° • The louver swings between the upper limit and the lower limit.	After Powerful is turned on, the louver is fixed at 26° for 5 minutes or until the Neural Control is stabilized. After the Neural Control is stabilized, the louver is fixed at 12°.			

Dry Operation Mode				
Manual Operation	Vertical Automatic Operation	Power-ON (Automatic Operation)		
Upper limit 12° Lower limit 41° • Five-level setting is possible with the remote controller.	• The louver is fixed at 12°.	• The louver is fixed at 12°.		

	Heating Operation Mode	
Manual Operation	Vertical Automatic Operation	Power-ON
Upper limit 12° Lower limit 66°	When heat exchanger temperature is less than 32°C. 12° 12° 12° 12° 12° 12° 12° 12	When heat exchanger temperature is less than 32°C. 12° 12° 12° 12° 12° 12° 12° 12
Five-level setting is possible with the remote controller.	2. When heat exchanger temperature is between 32°C and 56°C. 66° (57°) 3. When heat exchanger temperature is 56°C or more.	2. Quick Heating Operation 61° (52°) 3. Warm Heating Operation 66° (57°)
		4. When heat exchanger temperature is 56°C or more.

- The vertical louver is closed when the unit is turned off with the remote controller. (Stop position)
- The vertical louver is fully opened and move to the setting position when the unit is turned on with the remote controller.
- The vertical louver remains at open position when the unit is turned off during operation.
- The values in the parentheses () are for the models: CS-HE12GKE.

12.1.9. Horizontal Airflow Direction Control

Operation Mode		Horizontal Automatic Operation	Operation for 5 min. after Powerful-ON or the Neural Control is stabilized.
Cooling		35° Ž _{35°35°} Ž _{-35°}	
		The louver horizontally swings at a fixed cycle.	
		Horizontal Automatic Operation	Operation for 5 min. after Powerful-ON
Dry		35° Z35° 35° Z35°	35° Ž _{35°35°} Ž _{35°}
		The louver horizontally swings at a fixed cycle.	The louver horizontally swings at a fixed cycle.
		Horizontal Automatic Operation	Operation after Powerful-ON
Heating	When heat exchanger temperature is below 32°C.	-40° -40°	-40° -40°
	When heat exchanger is between 32°C (, incl.) and 56°C (, excl.)	When the Neural Control is stabilized. 25°25°25° • The louver horizontally swings at a fixed cycle.	In Quick Warm Operation O° O°
		When the Neural Control is not stabilized.	In Warm Heating Operation O O O O
	When heat exchanger temperature is 56°C or more.		

12.1.10. Quiet operation (Cooling Mode/Cooling area of Dry Mode)

A. Purpose

To provide quiet cooling operation compare to normal operation.

B. Control condition

- a. Quiet operation start condition
- When "quiet" button at remote control is pressed.

Quiet LED illuminates.

- b. Quiet operation stop condition
- 1. When one of the following conditions is satisfied, quiet operation stops:
 - a. Powerful button is pressed.
 - b. Stop by OFF/ON switch.
 - c. Timer "off" activates.
 - d. Quiet button is pressed again.
- 2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.
- 3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
- 4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode.
- 5. During quiet operation, if timer "on" activates, quiet operation maintains.
- 6. After off, when on back, quiet operation is not memorised.

C. Control contents

- 1. Auto fan speed is changed from normal setting to quiet setting of respective fan speed.
 - This is to reduce sound of Hi, Me, Lo for 3dB.
- 2. Manual fan speed for quiet operation is -1 step from setting fan speed.

12.1.11. Quiet operation (Heating)

A. Purpose

To provide quiet heating operation compare to normal operation.

B. Control condition

- a. Quiet operation start condition
 - When "quiet" button at remote control is pressed.

Quiet LED illuminates.

- b. Quiet operation stop condition
 - 1. When one of the following conditions is satisfied, quiet operation stops:
 - a. Powerful button is pressed.
 - b. Stop by OFF/ON switch.
 - c. Timer "off" activates.
 - d. Quiet button is pressed again.
 - 2. When quiet operation is stopped, operation is shifted to normal operation with previous setting.
 - 3. When fan speed is changed, quiet operation is shifted to quiet operation of the new fan speed.
 - 4. When operation mode is changed, quiet operation is shifted to quiet operation of the new mode, expected fan only mode.
 - 5. During quiet operation, if timer "on" activates, quiet operation maintains.
 - 6. After off, when on back, quiet operation is not memorised.

C. Control contents

- a. Fan speed auto
 - 1. Indoor FM RPM depends on pipe temp sensor of indoor heat exchanger. Auto fan speed is changed from normal setting to quiet setting of respective fan speed. This is to reduce sound of Hi, Me, Lo for 3dB.
- b. Fan speed manual
 - 1. Manual fan speed for quiet operation is -1 step from setting fan speed.

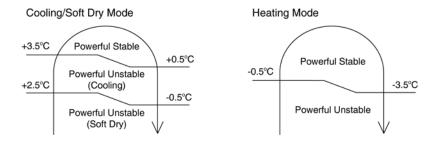
12.1.12. Powerful Operation

When the Powerful Mode is selected, the unit always forced to operate in Powerful Initial Mode for 5 minutes. Thereafter, the temperature different (intake air temperature — remote control setting temperature) is detected periodically to judge the operation zone and suitable control.

After powerful operation activated, it could be turned off when:

- Powerful button is pressed again
- · Fan speed button is pressed
- · Quiet button is pressed

12.1.12.1. Powerful Operation Zone



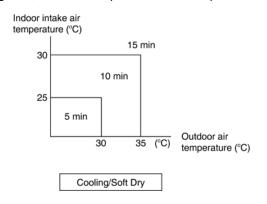
Operation Zone	Control	Dry Mode	Cooling Mode	Heating Mode
Powerful Initial	Fan speed	Lo-	SHi	SHi
Powerful Stable	Fan speed	Adjust to achieve desired temperature quickly		
i oweriui Stable	Setting Temperature Adjust to achieve desired temperature quickly			ure quickly
Powerful Unstable	Fan speed	SLo	Auto	Auto

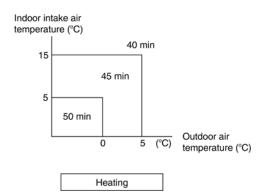
12.1.13. ON Timer Control

ON timer can be set using remote control, the unit with timer set will start operate earlier than the setting time. This is to provide a comfortable environment when reaching the set ON time.

60 minutes before the set time, indoor (at fan speed of Lo-) and outdoor fan motor start operate for 30 seconds to determine the indoor intake air temperature and outdoor air temperature in order to judge the operation starting time.

From the judgment, the decided operation will start operate earlier than the set time as shown below.





12.1.14. OFF Timer Control

OFF timer can be set using remote control, the unit with timer set will stop operate at set time.

12.1.15. Auto Restart Control

- 1. When the power supply is cut off during the operation of air conditioner, the compressor will re-operate within three to four minutes (there are 10 patterns between 2 minutes 58 seconds and 3 minutes 52 seconds to be selected randomly) after power supply resumes.
- 2. This type of control is not applicable during ON/OFF Timer setting.

12.1.16. Indication Panel

LED	POWER	TIMER	QUIET	POWERFUL
Color	Green	Orange	Orange	Orange
Light ON	Operation ON	Quiet Setting ON	Quiet Mode ON	Powerful Mode ON
Light OFF	Operation OFF	Quiet Setting OFF	Quiet Mode OFF	Powerful Mode OFF

Note

- If POWER LED is blinking, the possible operations of the unit are Hot Start, during Deice operation, operation mode judgement, or ON timer sampling.
- · If Timer LED is blinking, there is an abnormality operation occurs.

12.2. Protection Control

12.2.1. Protection Control For All Operations

12.2.1.1. Time Delay Safety Control

- 1. The compressor will not starts for 3 minutes after stop of the operation.
- 2. This control is not applicable if the power supply is cut off and on again or after 4-way valve deices condition.

12.2.1.2. 30 Seconds Forced Operation

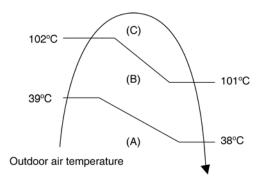
- 1. Once compressor starts the operation, it will not stop its operation for 30 seconds.
- 2. However, it can be stopped with the remote control or the Auto Switch on the indoor unit.

12.2.1.3. Total Running Current Control

- 1. When the outdoor unit total running current (AC) exceeds X value, the frequency instructed for compressor operation will be decreased.
- 2. If the running current does not exceed X value for 5 seconds, the frequency instructed will be increased.
- 3. However, if total outdoor unit running current exceeds Y value, compressor will be stopped immediately for 3 minutes.

Model	HE9GK		GK HE12GK	
Operation Mode	X (A)	Y (A)	X (A)	Y (A)
Cooling/Soft Dry (A)	4.95	16.99	5.76	16.99
Cooling/Soft Dry (B)	4.43	16.99	5.24	16.99
Cooling/Soft Dry (C)	4.95	16.99	5.76	16.99
Heating	6.2	16.99	8.1	16.99

4. The first 30 minutes of cooling operation, (A) will be applied.



12.2.1.4. IPM (Power transistor) Prevention Control

- A. Overheating Prevention Control
 - 1. When the IPM temperature rises to 100°C, compressor operation will stop immediately.
 - 2. Compressor operation restarts after 3 minutes the temperature decreases to 95°C.

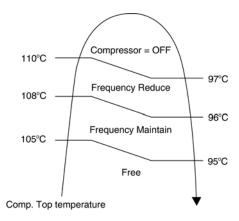
B. DC Peak Current Control

- 1. When electric current to IPM exceeds set value of 20.2 A, the compressor will stop operate. Then, operation will restart after 3 minutes.
- 2. If the set value is exceeded again more than 30 seconds after the compressor starts, the operation will restart after 1 minute.
- 3. If the set value exceeded again within 30 seconds after the compressor starts, the operation will restart after 2 minutes. If this condition repeats continuously for 7 times, all indoor and outdoor relays will be cut off.

12.2.1.5. Compressor Overheating Prevention Control

Instructed frequency for compressor operation will be regulated by compressor discharge temperature. The changes of frequency are as below figure.

If compressor discharge temperature exceeds 110°C, compressor will stop, occurs 4 times per 20 minutes, timer LED will be blinking. ("F97" is to be confirmed.)



12.2.1.6. Low Pressure Prevention Control (Gas Leakage Detection)

- a. Control start conditions
 - For 5 minutes, the compressor continuously operates and outdoor total current is between 0.6A and 1.15A.
 - During Cooling and Soft Dry operations: Indoor suction temperature - indoor piping temperature is below 4°C.
 - During Heating operations : Indoor piping temperature - indoor suction is under 5°C.
- b. Control contents
 - Compressor stops (and restart after 3 minutes).
 - If the conditions above happen 2 times within 20 minutes, the unit will:
 - Stop operation
 - Timer LED blinks and "F91" indicated.

12.2.1.7. Low Frequency Protection Control 1

When the compressor operates at frequency lower than 25 Hz continued for 240 minutes, the operation frequency will be changed to 24 Hz for 2 minutes.

12.2.1.8. Low Frequency Protection Control 2

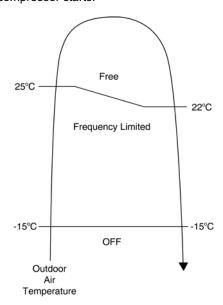
When all the below conditions comply, the compressor frequency will change to lower frequency.

Temperature, T, for:	Cooling/Soft Dry	Heating
Indoor intake air (°C)	T < 14 or T ≥ 30	T < 14 or T ≥ 28
Outdoor air (°C)	T < 13 or T ≥ 38	T < 4 or T ≥ 24
Indoor heat exchanger (°C)	T < 30	T ≥ 0

12.2.2. Protection Control For Cooling & Soft Dry Operation

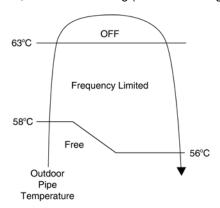
12.2.2.1. Outdoor Air Temperature Control

- The compressor operating frequency is regulated in accordance to the outdoor air temperature as shown in the diagram below.
- This control will begin 1 minute after the compressor starts.



12.2.2.2. Cooling Overload Control

- Detects the Outdoor pipe temperature and carry out below restriction/limitation (Limit the compressor Operation frequency)
- The compressor stops if outdoor pipe temperature exceeds 63°C
- If the compressor stops 4 times in 20 minutes, Timer LED blinking (F95: outdoor high pressure rise protection)



12.2.2.3. Freeze Prevention Control

- 1. When indoor heat exchanger temperature is lower than 0°C continuously for 6 minutes, compressor will stop operating.
- 2. Compressor will resume its operation 3 minutes after the indoor heat exchanger is higher than 13°C.
- 3. At the same time, indoor fan speed will be higher than during its normal operation.
- 4. If indoor heat exchanger temperature is higher than 13°C for 5 minutes, the fan speed will return to its normal operation.

12.2.3. Protection Control For Heating Operation

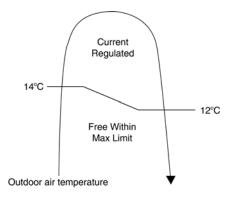
12.2.3.1. Intake Air Temperature Control

Compressor will operate at Max frequency if below condition occur:

1. When the indoor intake air temperature is 30°C or above.

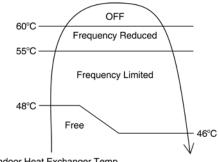
12.2.3.2. Outdoor Air Temperature Control

• The maximum current value is regulated when the outdoor air temperature rises above 14°C in order to avoid compressor overloading.



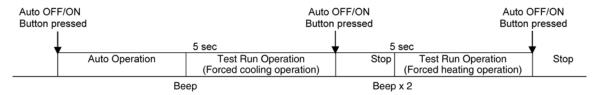
12.2.3.3. Overload Protection Control

- The compressor operating frequency is regulated in accordance to indoor heat exchanger temperature as shown in below.
- If the heat exchanger temperature exceeds 60°C, compressor will stopped.



13 Servicing Mode

13.1. Auto OFF/ON Button



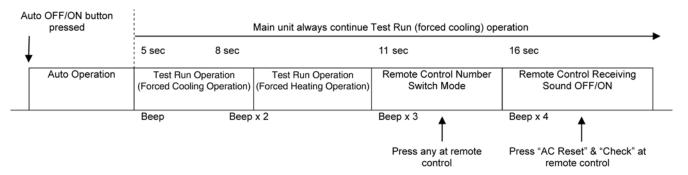
1. AUTO OPERATION MODE

The Auto operation will be activated immediately once the Auto OFF/ON button is pressed. This operation can be used to operate air conditioner with limited function if remote control is misplaced or malfunction.

2. TEST RUN OPERATION (FOR PUMP DOWN/SERVICING PURPOSE)

The Test Run operation will be activated if the Auto OFF/ON button is pressed continuously for more than 5 seconds. A "beep" sound will occur at the fifth seconds, in order to identify the starting of Test Run operation (Forced cooling operation). Within 5 minutes after Forced cooling operation start, the Auto OFF/ON button is pressed for more than 5 seconds. A 2 "beep" sounds will occur at the fifth seconds, in order to identify the starting of Forced heating operation.

The Auto OFF/ON button may be used together with remote control to set / change the advance setting of air conditioner operation.



3. REMOTE CONTROL NUMBER SWITCH MODE

The Remote Control Number Switch Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 11 seconds (3 "beep" sounds will occur at 11th seconds to identify the Remote Control Number Switch Mode is in standby condition) and press any button at remote control to transmit and store the desired transmission code to the EEPROM.

For transmission code selection explanation, please refer to "Select Remote Control Transmission Code".

4. REMOTE CONTROL RECEIVING SOUND OFF/ON MODE

The Remote Control Receiving Sound OFF/ON Mode will be activated if the Auto OFF/ON button is pressed continuously for more than 16 seconds (4 "beep" sounds will occur at 16th seconds to identify the Remote Control Receiving Sound Off/On Mode is in standby condition) and press "AC Reset" button and then press "Check" button at remote control.

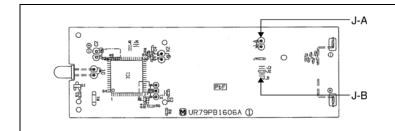
Press "Auto OFF/ON button" to toggle remote control receiving sound.

- Short "beep": Turn OFF remote control receiving sound.
- Long "beep": Turn ON remote control receiving sound.

After Auto OFF/ON Button is pressed, the 20 seconds counter for Remote Control Receiving Sound OFF/ON Mode is restarted.

13.2. Select Remote Control Transmission Code

- There are 4 types of remote control transmission code could be selected and stored in EEPROM of indoor unit. The indoor unit will only operate when received signal with same transmission code from remote control. This could prevent signal interference when there are 2 or more indoor units installed nearby together.
- To change remote control transmission code, short or open jumpers at the remote control printed circuit board.



Remote Control Printed Circuit Board								
Jumper A (J-A)	Remote Control No.							
Short	Open	A (Default)						
Open	Open	В						
Short	Short	С						
Open	Short	D						

13.3. Remote Control Button

13.3.1. SET BUTTON

- To check current remote control transmission code
 - Press for more than 10 seconds.
- To change the air quality sensor sensitivity
 - Press and release with pointer.
 - Press the Timer Decrement button to select sensitivity:
 - 1. Low Sensitivity
 - 2. Standard (Default)
 - 3. Hi Sensitivity
 - Confirm setting by pressing Timer Set button, a "Beep" sound will be heard. LCD returns to original display after 2 seconds.
 - LCD returns to original display if remote control does not operate for 30 seconds.

13.3.2. CLOCK BUTTON

- · To change the remote control's time format
 - Press for more than 5 seconds.

13.3.3. RESET (RC)

- To clear and restore the remote control setting to factory default
 - Press once to clear the memory.

13.3.4. RESET (AC)

- · To restore the unit's setting to factory default
 - Press once to restore the unit's setting.

13.3.5. TIMER ▲

- To change indoor unit indicator's LED intensity
 - Press continuously for 5 seconds.

13.3.6. TIMER ▼

- To change remote control display from Degree Celsius to Degree Fahrenheit.
 - Press continuously for 10 seconds.

14 Troubleshooting Guide

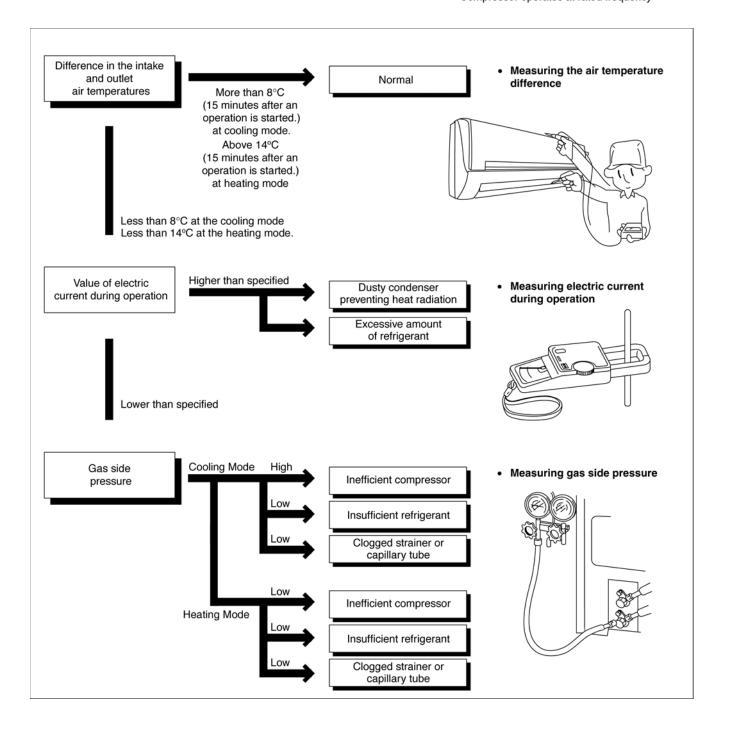
14.1. Refrigeration Cycle System

In order to diagnose malfunctions, make sure that there are no electrical problems before inspecting the refrigeration cycle. Such problems include insufficient insulation, problem with the power source, malfunction of a compressor and a fan. The normal outlet air temperature and pressure of the refrigeration cycle depends on various conditions, the standard values for them are shown in the table on the right.

Normal Pressure and Outlet Air Temperature (Standard)

	Gas pressure MPa (kg/cm²G)	Outlet air temperature (°C)		
Cooling Mode	0.9 ~ 1.2 (9 ~ 12)	12 ~ 16		
Heating Mode	2.3 ~ 2.9 (23 ~ 29)	36 ~ 45		

- ★ Condition: Indoor fan speed; High
 - Outdoor temperature 35°C at cooling mode and 7°C at heating mode.
 - Compressor operates at rated frequency



14.1.1. Relationship between the condition of the air conditioner and pressure and electric current

		Cooling Mode		Heating Mode		
Condition of the air conditioner	Low Pressure	High Pressure	Electric current during operating	Low Pressure	High Pressure	Electric current during operating
Insufficient refrigerant (gas leakage)	•	`	,	1	,	,
Clogged capillary tube or Strainer	`	`	,	*	*	
Short circuit in the indoor unit	`	`	,	*		
Heat radiation deficiency of the outdoor unit	-		-	1	`	,
Inefficient compression	٠	1	1	,	•	1

[•] Carry out the measurements of pressure, electric current, and temperature fifteen minutes after an operation is started.

14.2. Breakdown Self Diagnosis Function

14.2.1. Self Diagnosis Function (Three Digits Alphanumeric Code)

- Once abnormality has occurred during operation, the unit will stop its operation, and Timer LED blinks.
- Although Timer LED goes off when power supply is turned off, if the unit is operated under a breakdown condition, the LED will light up again.
- In operation after breakdown repair, the Timer LED will no more blink. The last error code (abnormality) will be stored in IC memory.

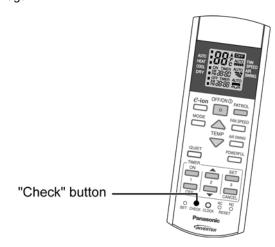
· To make a diagnosis

- 1. Timer LED start to blink and the unit automatically stops the operation.
- Press the CHECK button on the remote controller contiguously for 5 seconds.
- "- -" will be displayed on the remote controller display.
 Note: Display only for "- -". (No transmitting signal, no receiving sound and no Power LED blinking.)
- 4. Press the "TIMER" ▲ or ▼ button on the remote controller. The code "H00" (no abnormality) will be displayed and signal will be transmitted to the main unit.
- Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
- 6. When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.
- The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
- 8. The LED will be off if the unit is turned off or the RESET button on the main unit is pressed.

To display memorized error (Protective operation) status

- 1. Turn power on.
- Press the CHECK button on the remote controller contiguously for 5 seconds.
- 3. "--" will be displayed on the remote controller display. Note: Display only for "--". (No transmitting signal, no receiving sound and no Power LED blinking.)
- 4. Press the "TIMER" ▲ or ▼ button on the remote controller. The code "H00" (no abnormality) will be displayed and signal will be transmitted to the main unit. The power LED lights up. If no abnormality is stored in the memory, three beeps sound will be heard.
- Every press of the button (up or down) will increase abnormality numbers and transmit abnormality code signal to the main unit.
- 6. When the latest abnormality code on the main unit and code transmitted from the remote controller are matched, power LED will light up for 30 seconds and a beep sound (continuously for 4 seconds) will be heard. If no codes are matched, power LED will light up for 0.5 seconds and no sound will be heard.

- The breakdown diagnosis mode will be canceled unless pressing the CHECK button continuously for 5 seconds or operating the unit for 30 seconds.
- 8. The same diagnosis can be repeated by turning power on again.



To clear memorized error (Protective operation) status after repair:

- 1. Turn power on.
- Press the AUTO button for 5 seconds (A beep receiving sound) on the main unit to operate the unit at Forced Cooling Operation modes.
- Press the CHECK button on the remote controller for about 1 second with a pointed object to transmit signal to main unit. A beep sound is heard from main unit and the data is cleared.

• Temporary Operation (Depending on breakdown status)

- Press the AUTO button (A beep receiving sound) on the main unit to operate the unit. (Remote control will become possible.)
- 2. The unit can temporarily be used until repaired.

Error Code	Operation	Temporary items
H23	Cooling	Emergency Operation
H27, H28	Cooling, Heating	with limited power

14.3. Error Codes Table

Diagnosis display	Abnormality / Protection control	Abnormality Judgement	Emergency operation	Primary location to verify
H00	No abnormality detected	_	Normal operation	
H11	Indoor / outdoor abnormal communication	> 1 min after starting operation	Indoor fan operation only	Internal / external cable connections Indoor / Outdoor PCB
H12	Connection capability rank abnormal	_	_	_
H14	Indoor intake air temperature sensor abnormality	Continue for 5 sec.	_	Intake air temperature sensor (detective or disconnected)
H15	Outdoor compressor temperature sensor abnormality	Continue for 5 sec.	_	Compressor temperature sensor (detective or disconnected)
H16	Outdoor Current Transformer open circuit	_	_	Outdoor PCB IPM (Power transistor) module
H19	Indoor fan motor merchanism lock	7 times occurance continuously.	_	Indoor PCB Fan motor
H23	Indoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	O (Cooling only)	Heat exchanger temperature sensor (defective or disconnected)
H25	E-lon breakdown	_	_	Indoor PCB E-lon PCB
H27	Outdoor air temperature sensor abnormality	Continue for 5 sec.	0	Outdoor temperature sensor (defective or disconnected)
H28	Outdoor heat exchanger temperature sensor abnormality	Continue for 5 sec.	0	Outdoor heat exchanger temperature sensor (defective or disconnected)
H33	Indoor/Outdoor wrong connection	_	_	Indoor/Outdoor supply voltage
H38	Indoor/outdoor mismatch (brand code)	_	_	_
H58	Abnormal gas sensor	Continue for 6 hours	_	Gas sensor (defective or disconnected)
H98	Indoor high pressure protection	_	_	Air filter dirty Air circulation short circuit
H99	Indoor heat exchanger anti-freezing protection	_	_	Insufficient refrigerant Air filter dirty
F11	Cooling / Heating cycle changeover abnormality	4 times occurance within 30 minutes	_	4-way valve V-coil
F90	PFC control	4 times occurance within 20 minutes	_	Voltage at PFC
F91	Refrigeration cycle abnormal	2 times occurance within 20 minutes	_	No refrigerant (3-way valve is closed)
F93	Outdoor compressor abnormal revolution	4 times occurance within 20 minutes	_	Outdoor compressor
F95	Cool high pressure protection	4 times occurance within 20 minutes	_	Outdoor refrigerant circuit
F96	IPM (power transistor) overheating protection	_	_	Excess refrigerant Improper heat radiation IPM (Power transistor)
F97	Outdoor compressor overheating protection	4 times occurance within 20 minutes	_	Insufficient refrigerant Compressor
F98	Total running current protection	3 times occurance within 20 minutes	_	Excess refrigerant Improper heat radiation
F99	Outdoor Direct Current (DC) peak detection	7 times occurance continuously	_	Outdoor PCB IPM (Power transistor) Compressor

Note:

The memory data of error code is erased when the power supply is cut off, or press the Auto Switch until "beep" sound heard following by pressing the "CHECK" button at Remote Control.

Although operation forced to stop when abnormality detected, emergency operation is possible for certain errors (refer to Error Codes Table) by using Remote Control or Auto Switch at indoor unit. However, the Remote Control signal receiving sound is changed from one "beep" to four "beep" sounds.

[&]quot;O" - Frequency measured and fan speed fixed.

15 Disassembly and Assembly Instructions



High voltages are generated in the electrical parts area by the capacitor. Ensure that the capacitor has discharged sufficiently before proceeding with repair work. Failure to heed this caution may result in electric shocks.

15.1. Disassembly of Indoor Unit

15.1.1. Removal of the Front Grille

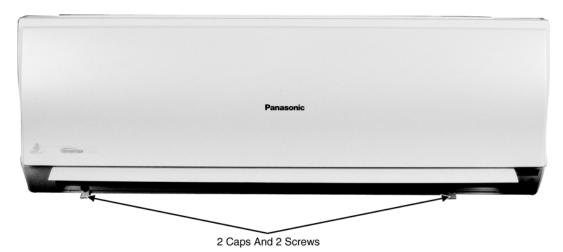


Fig. 1

1. Lift to open the horizontal vane gently. Remove the 2 caps and 2 screws at the bottom of discharge vane. (Fig.1)



Fig. 2

2. Remove the front panel by pressing Lever Arm with finger. (Fig.2)

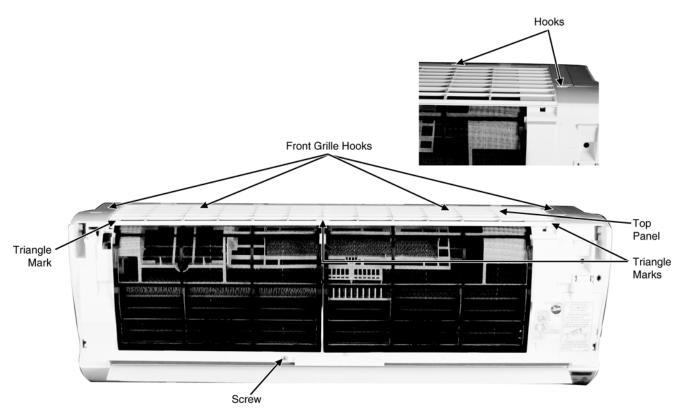


Fig. 3

- 3. Remove the Top Panel by pressing the triangle marks. (Fig.3)
- 4. Remove the screw (one) in center part of the unit. (Fig.3)
- 5. Remove the Front Grille by releasing the 4 hooks at the top of the Front Grille. Hold both side of the Front Grille and remove it by pulling up and toward you gently. (Fig.3)

15.1.2. Removal of Control Board Complete

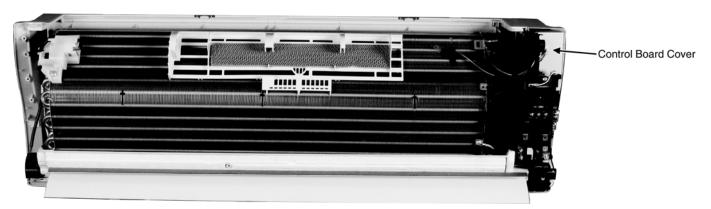


Fig. 4

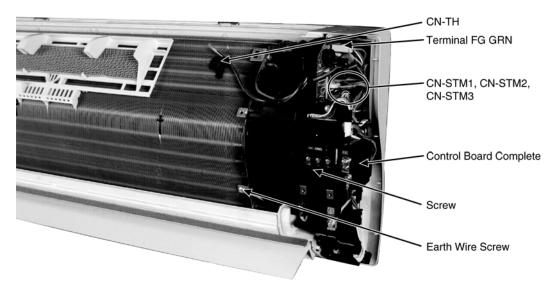


Fig. 5

- 1. Remove the Control board cover. (Fig.4)
- 2. Remove the screw at the control board then pull out the control board. (Fig.5)
- 3. Release CN-TH from evaporator. (Fig.5)
- 4. Release earth wire screw from the evaporator. (Fig.5)
- 5. Disconnect below connectors from PCB. (Fig.5)
 - Terminal FG GRN.
 - CN-STM1 Air Swing Motor for vertical louver.
 - CN-STM2 Air Swing Motor for horizontal louver.
 - CN-FM Indoor Unit Fan Motor.

15.1.3. Removal of PCB

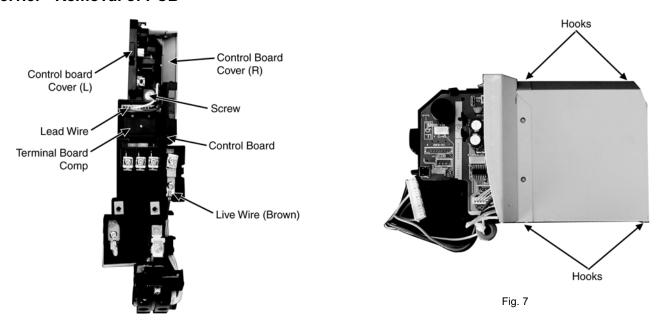


Fig. 6

- 1. Disconnect lead wire from terminal board complete. (Fig.6)
- 2. Disconnect live wire (brown) from terminal plate connector. (Fig.6)
- 3. Release screw from the control board. (Fig.6)
- 4. Remove control board cover (L) and control board cover (R) from the control board. (Fig.6)
- 5. Remove control board cover (R) from control board cover (L) by releasing the hooks. (Fig.7)

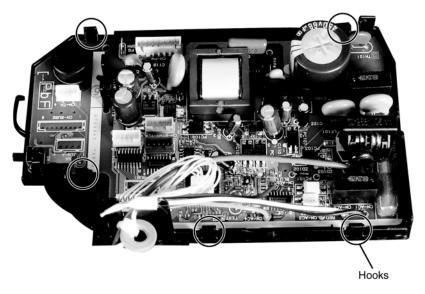


Fig. 8

6. Remove the control boards cover (L) by releasing the hooks then remove the PCB from the control board cover (L). (Fig.8)

15.1.4. Removal of Fan Motor and Cross-Flow Fan

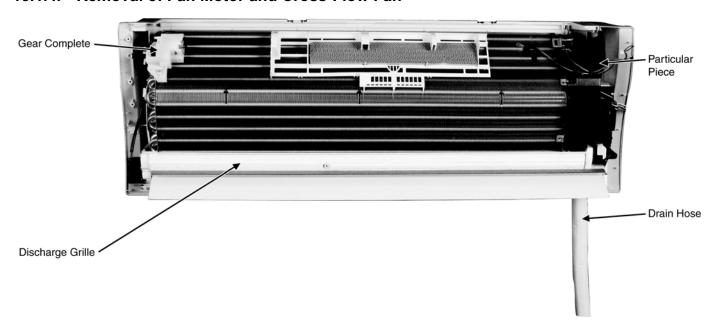


Fig. 9

- 1. Remove particular piece. (Fig.9)
- 2. Remove the drain hose from the unit. (Fig.9)

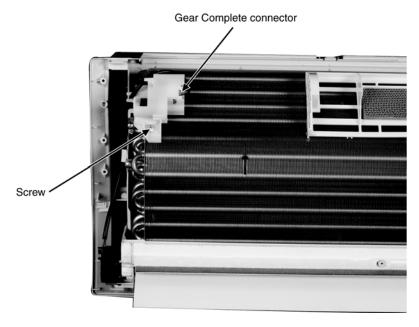


Fig. 10

- 3. Remove connector at the Gear Complete. (Fig.10)
- 4. Release screw at Gear Complete then remove the Gear Complete. (Fig.10)
- 5. Pull the Discharge Grille downward then removed it. (Fig.9)

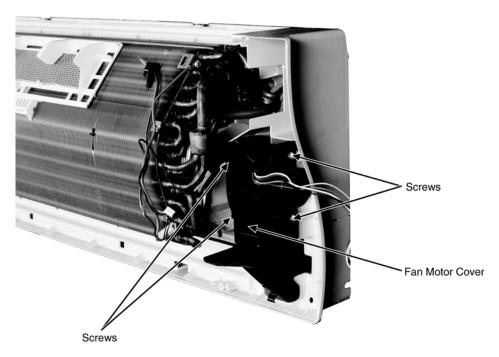


Fig. 11

6. Remove the Fan Motor Cover by removing four screws from the Fan Motor Cover. (Fig.11)

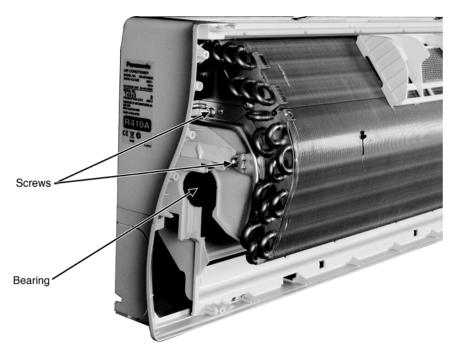


Fig. 12

7. Remove the screw on the left side of evaporator. (Fig.12)

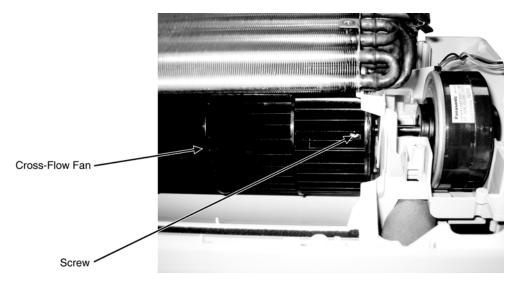


Fig. 13

- 8. Loosen the screw between the Cross-Flow Fan and Fan Motor. (Fig.13)
- 9. Remove the bearing. (Fig.12)

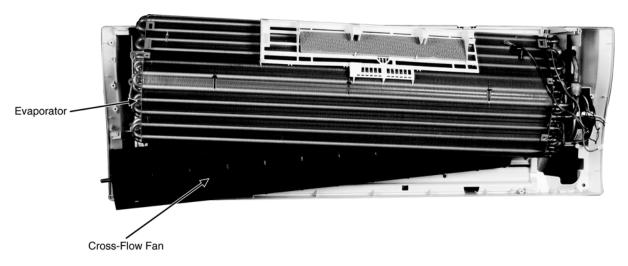


Fig. 14

10. Lift up the Evaporator and remove the Cross-Flow Fan from the unit by pulling it to the left and downward. (Fig. 14)

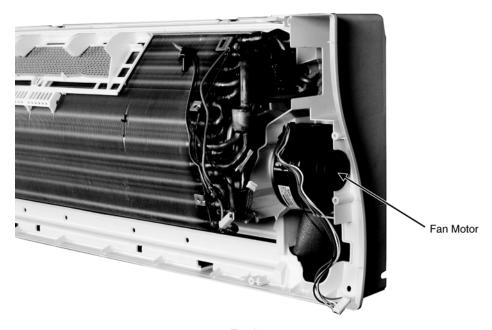


Fig. 15

11. Pull out the Fan Motor. (Fig.15)

15.1.5. Removal of Terminal Board Complete

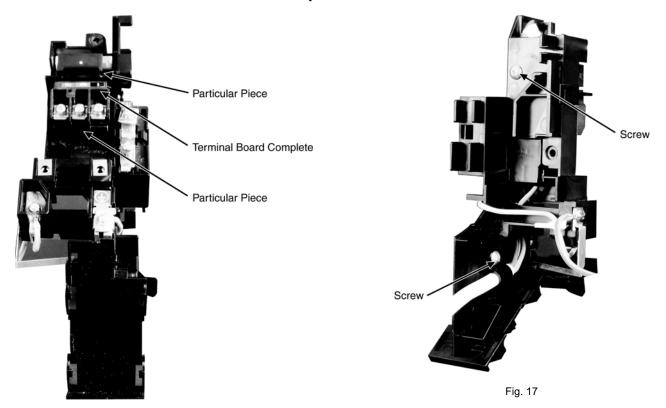
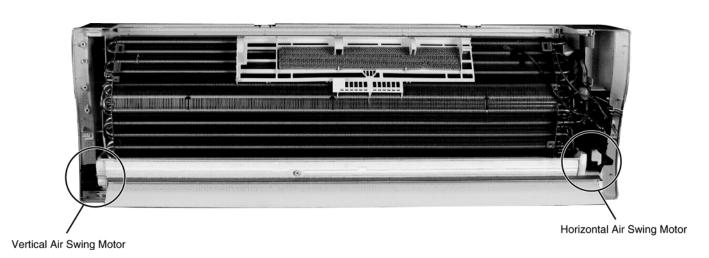


Fig. 16

- 1. Detach the Power supply cord screw. (Fig.17)
- 2. Remove screw at Terminal Board Complete. (Fig.17)
- 3. Remove two particular pieces, the Terminal Board Complete. (Fig.16)
- 4. Removed live (brown) and neutral (blue) wire. (Fig.17)

15.1.6. Removal of Air Swing Motors for Vertical and Horizontal Louvers.

1. The Air Swing Motors for Vertical and Horizontal louvers can be removed without removal of Discharge Grille.



2. Remove the screws from the motors and then remove the cable connectors. (Fig.18)

15.2. Disassembly of Outdoor Unit

⚠ WARNING

Electric parts in Outdoor Unit (Control Cover inside) contain High Voltage by booster capacitor. Make sure to discharge it completely before servicing in order to prevent electric shock.

15.2.1. Removal of Cabinet Top Plate and Cabinet Front Plate

- 1. Remove the screws (three: two on the right side and one on the left side) and the Cabinet Top Plate.
- 2. Remove the screws (six: three on the upper side and another three on the lower side) on the Cabinet Front Plate.

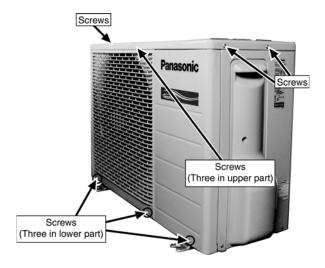


Fig. 1

Release the hooks (four: two on the right and another two on the left) of the Cabinet Front Plate and remove the Front Plate by holding it up a little.



Fig. 2

15.2.2. Removal of Control Cover and Terminal Cover

1. Remove the screw (one) on the Control Cover and remove it by sliding it downward.





Fig. 3

2. Remove the Terminal Cover by removing the screws (two) and releasing the hooks (two).

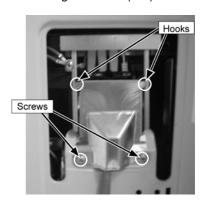


Fig. 4

15.2.3. Removal of Control Box

1. Remove the Control Board by releasing the hooks (four: two each on the right and left).

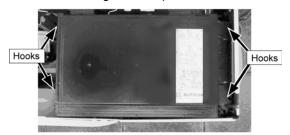


Fig. 5

2. Remove the screw (one) fixing the Control Box.

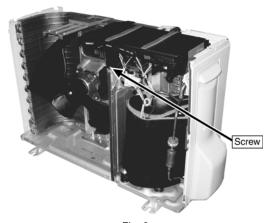


Fig. 6

- 3. Remove a variety of connectors and Terminals.
 - Compressor cables (red, blue and yellow)
 - Remove the Connector (white).
 - CN-HOT 4-way Valve
 - CN-FM1 Outdoor Fan Motor
 - CN-STM Expansion Valve
 - CN-TH
 - Sensor Complete (Outdoor Air/Pipe Temp.)
 - · CN-DIS
 - Sensor Complete (Discharge Air Temperature)
 - Reactor Connectors (two)
- Remove the interconnect cables and the Earth Wire (one screw).
 - Interconnect cables (red, white and black)
 - Disconnect them from the Terminals.
 - The earth terminal (yellow-green)
 - Remove it by unscrewing. (one screw)
 - Remove the screws (two) fixing the Terminal part and the Cabinet Side Plate.

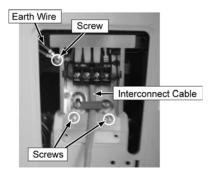


Fig. 7

5. Remove the Control Box from the unit by holding it up.

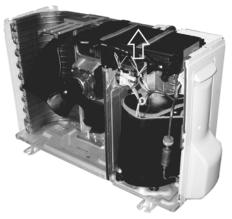


Fig. 8

15.2.4. Removal of Control Board

- 1. Remove the Cabinet Top Plate and Cabinet Front Plate according to 15.2.1.
- Remove the Control Cover and Terminal Cover according to 15.2.2.
- 3. Remove the Control Box according to 15.2.3.
- 4. Disconnect the Control Terminals (Four cables).

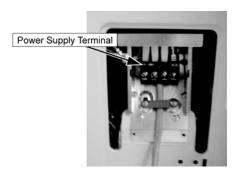


Fig. 9

Place the Control Box reversely and remove the screws (two) on the both sides of the Control Box B (for Terminal Plate).

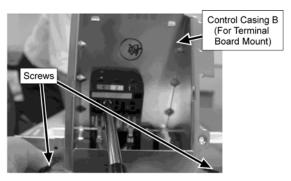


Fig. 10

Release the hooks (four) on the Control Box A (Lower Control PCB Cover).

Note: Be careful of hanging-up of connectors or wiring cables such as the earth wire when the Box A is removed.

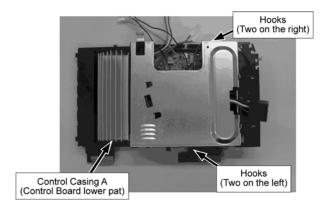


Fig. 11

7. For the Control Board, replacement is made together with the Control Box.

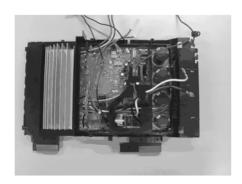


Fig. 12

 Replacement of the Outdoor Control PCB should be made as a whole unit due to silicon pasting, etc. although it can be separated PCB part from Control BOX plastic part by removing the screws (six) on the PCB.

15.2.5. Removal of Propeller Fan and Fan Motor

- 1. Remove the Cabinet Top Plate and Cabinet Front Plate according to 15.2.1.
- 2. Remove the Control Box by releasing the hooks (four: two each on the both sides).



Fig. 13

- 3. Remove only the Connector for the CN-FM1 (Outdoor unit Fan Motor).
- 4. Remove the Propeller Fan by turning the nut in the center of the fan clockwise.



Fig. 14

5. Remove the Fan Motor by loosening the screw (four).

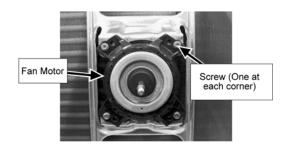


Fig. 15

Note: Adjust the location of the Boss in the center of the Propeller and the matching groove on the shaft of the Motor when putting them together.



Fig. 16

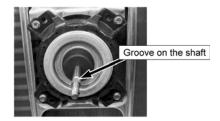


Fig. 17

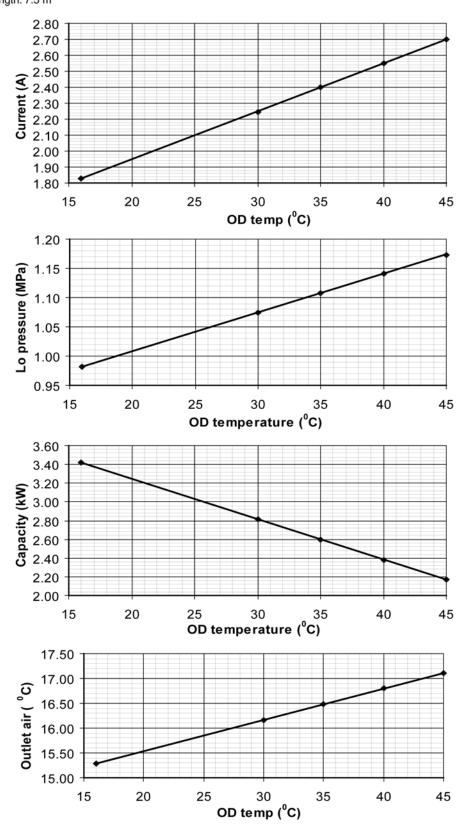
16 Technical Data

16.1. Operation Characteristics

16.1.1. CS-HE9GKE CU-HE9GKE

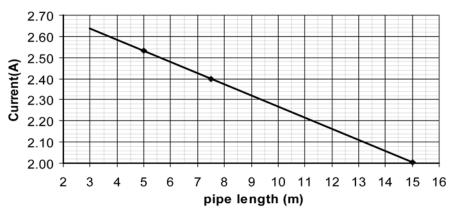
Cooling Characteristic

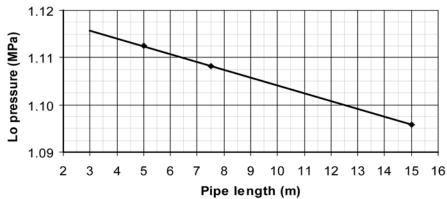
[Condition] Room temperature: 27/19°C Operation condition: High fan speed (Rated Frequency) Piping length: 7.5 m

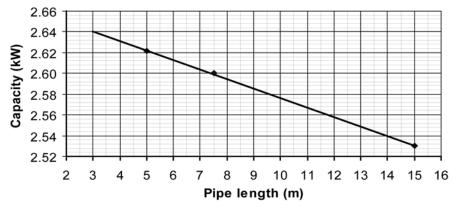


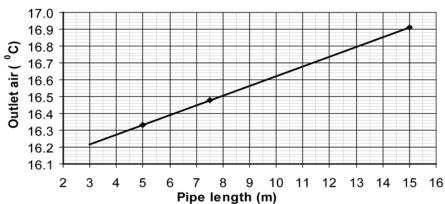
• Piping Length Characteristic

[Condition] Room temperature: 27/19°C
Operation condition: High fan speed (Rated Frequency)
Outdoor temperature: 35/24°C





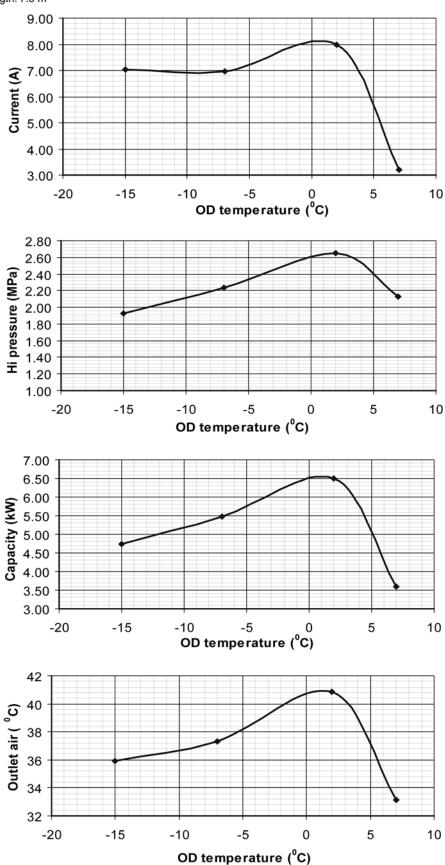




• Heating Characteristic

[Condition] Room temperature: 20/-°C Operation condition: High fan speed (Rated Frequency)

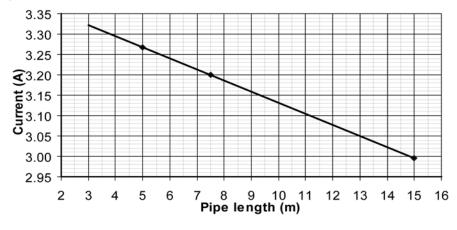
Piping length: 7.5 m

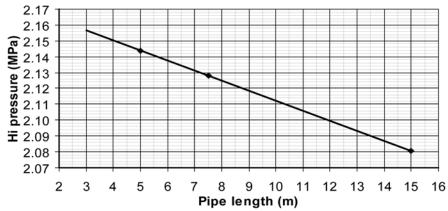


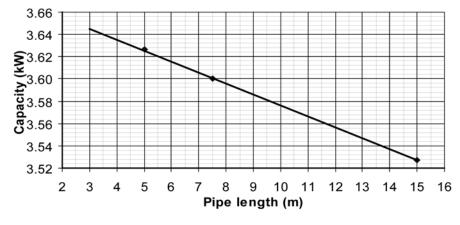
• Piping Length Characteristic

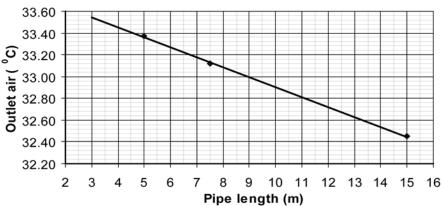
[Condition] Room temperature: 20/-°C Operation condition: High fan speed (Rated Frequency)

Outdoor temperature: 7/6°C





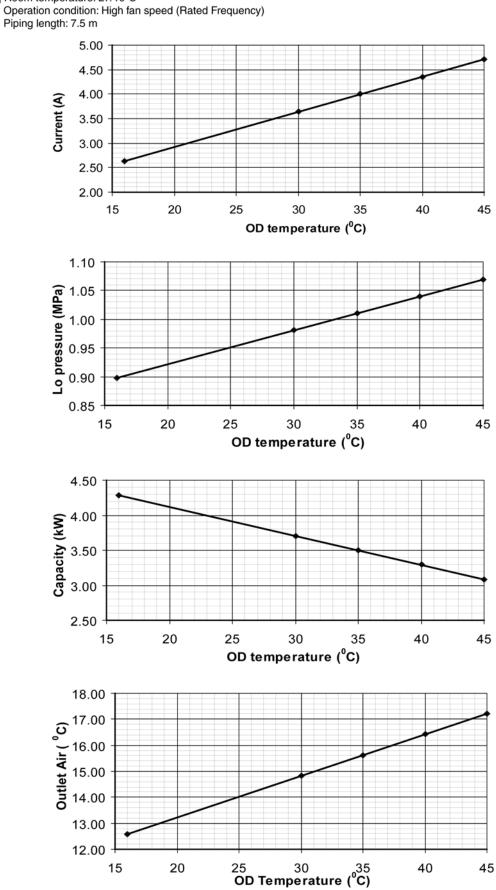




16.1.2. CS-HE12GKE CU-HE12GKE

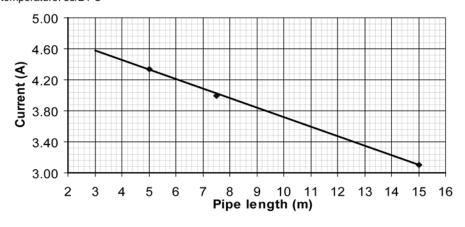
• Cooling Characteristic

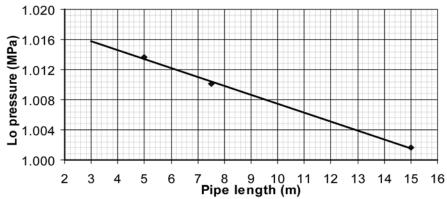
[Condition] Room temperature: 27/19°C

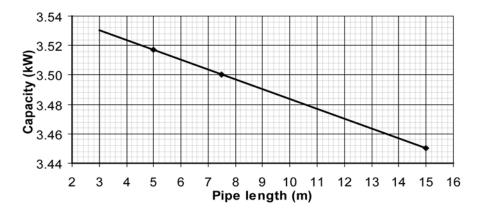


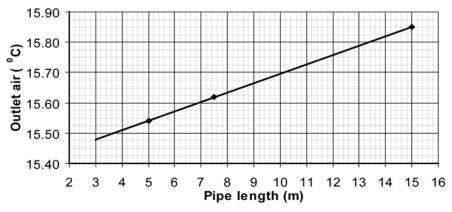
• Piping Length Characteristic

[Condition] Room temperature: 27/19°C Operation condition: High fan speed (Rated Frequency) Outdoor temperature: 35/24°C



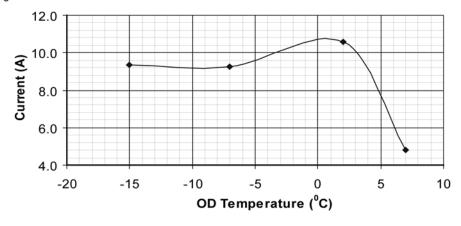


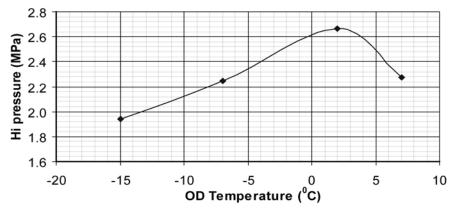


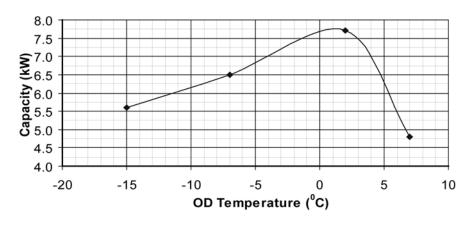


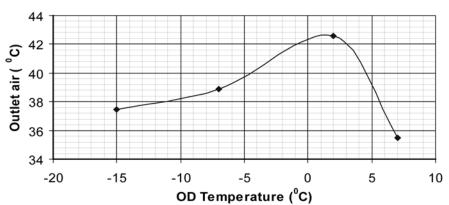
• Heating Characteristic

[Condition] Room temperature: 20/-°C Operation condition: High fan speed (Rated Frequency) Piping length: 7.5 m



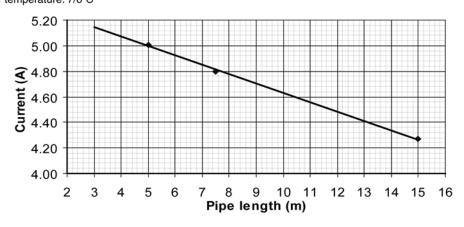


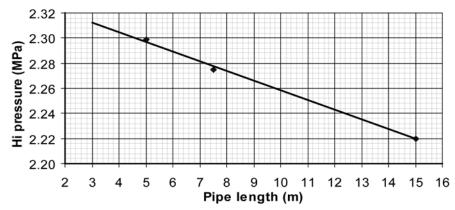


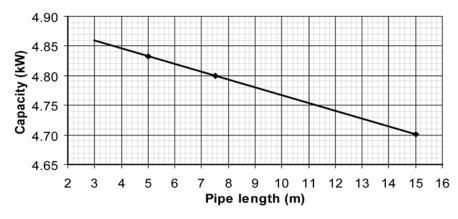


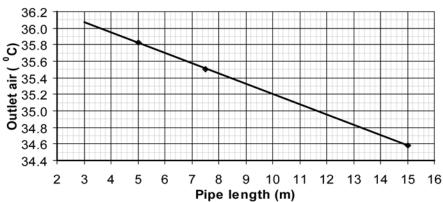
• Piping Length Characteristic

[Condition] Room temperature: 20/-°C
Operation condition: High fan speed (Rated Frequency)
Outdoor temperature: 7/6°C









16.2. Sensible Capacity Chart

● CS-HE9GKE CU-HE9GKE

230V		Outdoor Temp. (°C)										
Indoor wet		30			35			40			46	
bulb temp.	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
17.0°C	2.58	1.96	0.47	2.41	1.88	0.50	2.24	1.80	0.54	2.04	1.71	0.58
19.0°C				2.60		0.51						
19.5°C	2.83	2.05	0.48	2.65	1.97	0.51	2.46	1.89	0.55	2.24	1.80	0.59
22.0°C	3.09	2.12	0.48	2.88	2.04	0.52	2.68	1.97	0.56	2.44	1.88	0.60

● CS-HE12GKE CU-HE12GKE

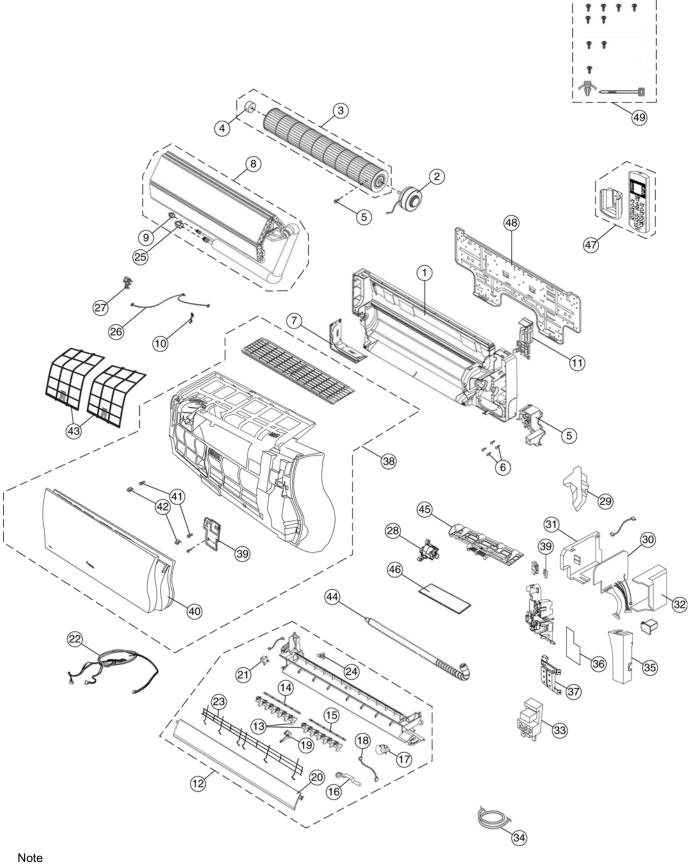
230V		Outdoor Temp. (°C)										
Indoor wet		30			35			40			46	
bulb temp.	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP	TC	SHC	IP
17.0°C	3.47	2.63	0.78	3.24	2.52	0.84	3.02	2.43	0.90	2.74	2.30	0.97
19.0°C				3.50		0.85						
19.5°C	3.81	2.76	0.79	3.56	2.65	0.85	3.31	2.55	0.91	3.01	2.43	0.98
22.0°C	4.15	2.86	0.81	3.88	2.75	0.87	3.61	2.65	0.93	3.28	2.53	1.00

TC - Total Cooling Capacity (kW) SHC - Sensible Heat Capacity (kW)

IP - Input Power (kW) Indoor 27°C/19°C Outdoor 35°C/24°C

17 Exploded View and Replacement Parts List

17.1. Indoor Unit



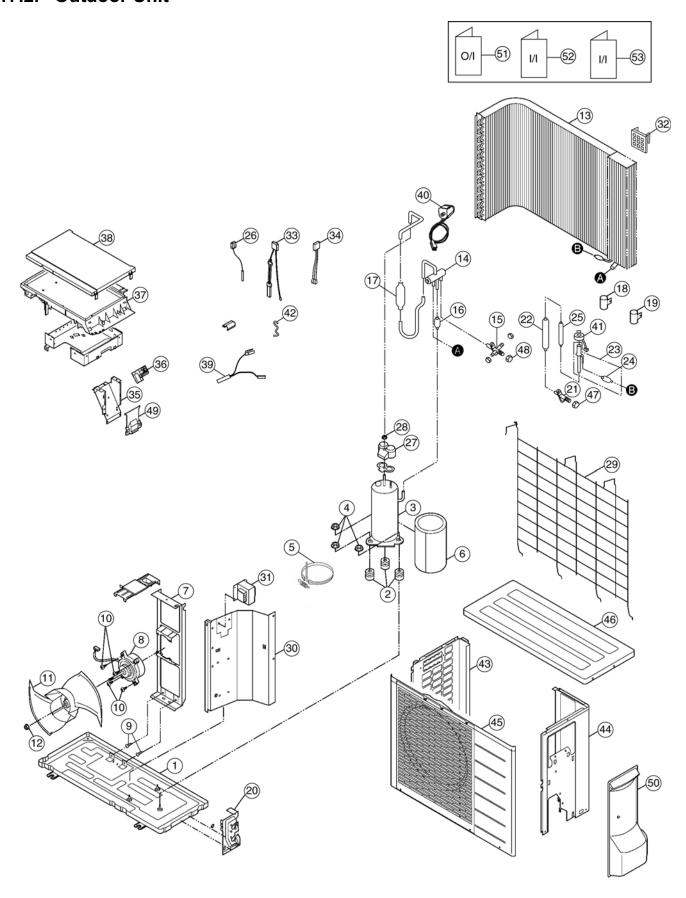
The above exploded view is for the purpose of parts disassembly and replacement.

The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CS-HE9GKE	CS-HE12GKE
1	CHASSY COMPLETE	1	CWD50C1551	←
2	FAN MOTOR, DC 30W 3PH	1	CWA981194CB	←
3	CROSS-FLOW FAN CO.	1	CWH02C1024	←
4	BEARING ASSY	1	CWH64K1005	←
5	HOLDER-FAN MOTOR	1	CWD911313	←
6	SCREW-HOLDER FAN MOTOR	4	XTT4+12CFJ	←
7	L SHAPED PLATE-FOR CHASSY	1	CWD601065B	←
8	EVAPORATOR CO.	1	CWB30C2285	CWB30C2286
9	FLARE NUT (1/4)	1	CWT25086	←
10	HOLDER SENSOR	1	CWH321076	←
11	BACK COVER CHASSIS	1	CWD911316B	←
12	DISCHARGE GRILLE COMPLETE	1	CWE20C2739	←
13	VERTICAL VANE	16	CWE241239	←
14	CONNECTING BAR	1	CWE261056A	←
15	CONNECTING BAR	1	CWE261057A	←
16	GEAR COMPLETE (VERTICAL VANE)	1	CWH68C1017	←
17	A.S. MOTOR, DC SINGLE 12V 300 OHM	1	CWA981107J	←
18	LEAD WIRE FOR AIR SWING MOTOR	1	CWA67C4688	←
19	FULCRUM	1	CWH621031A	←
20	HORIZONTAL VANE COMPLETE	1	CWE24C1212	←
21	A.S. MOTOR, DC SINGLE 12V 250 OHM	1	CWA981105J	←
22	LEADWIRE (A.S. MOTOR AND GEAR)	1	CWA67C5748	←
23	WIRE NET	1	CWD041083	←
24	CAP-DRAIN TRAY	1	CWH521091	←
25	FLARE NUT (3/8) (1/2)	1	CWT251031	CWT251032
26	SENSOR COMPLETE	1	CWA50C2467	←
27	HOLDER SENSOR	1	CWH32137	←
28	GEAR-COMPLETE (INTAKE GRILLE)	1	CWH68C1021	←
29	PIPE COVER	1	CWD911317	←
30	ELECTRONIC CONTROLLER-MAIN	1	CWA73C2872	←
31	CONTROL BOARD COVER (L)	1	CWH131163	←
32	CONTROL BOARD COVER (R)	1	CWH13K1010	←
33	TERMINAL BOARD CO (WITH RELAY)	1	CWA28C2192J	←
34	P.S. CORD	1	CWA20C2599	CWA20C2600
35	CONTROL BOARD COVER (F)	1	CWH131165	←
36	ELECTRONIC CON (RCVR-INDICATOR)	1	CWA744944	←
37	INDICATOR HOLDER	1	CWD932309	←
38	FRONT GRILLE COMPLETE	1	CWE11C3881	←
39	GRILLE DOOR COMPLETE	1	CWE14C1017	←
40	INTAKE GRILLE COMPLETE	1	CWE22C1397	←
41	SCREW-FRONT GRILLE	3	XTT4+16CFJ	←
42	CAP-FRONT GRILLE	2	CWH521088	←
43	AIR FILTER	2	CWD001163	←
44	FLEXIBLE PIPE	1	CWH851110	←
45	FRAME FOR AIR FILTER	1	CWD661108	←
46	SUPER ALLERU BUSTER FILTER	1	CWD001135	←
47	REMOTE CONTROL COMPLETE	1	CWA75C3115	←
48	INSTALLATION HOLDER	1	CWH36C1019	←
49	BAG COMPLETE - INSTALLATION SCREW	1	CWH82C1496	←

⁽NOTE)
• All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).

17.2. Outdoor Unit



Note

The above exploded view is for the purpose of parts disassembly and replacement.

The non-numbered parts are not kept as standard service parts.

REF. NO.	PART NAME & DESCRIPTION	QTY.	CU-HE9GKE	CU-HE12GKE
1	CHASSY ASS'Y	1	CWD50K2171	←
2	ANTI-VIBRATION BUSHING	3	CWH50077	←
3	COMPRESSOR, DC 220V	1	5CS110XBD04	←
4	NUT-COMPRESSOR MOUNT	3	CWH56000J	←
5	CRANKCASE HEATER	1	CWA341026	-
6	SOUND PROOF MATERIAL	1	CWG302464	-
7	BRACKET FAN MOTOR	1	CWD541089	-
8	FAN MOTOR, DC 40W 3PH	1	ARW44X8P40AC	-
9	SCREW-BRACKET FAN MOTOR	2	CWH551217	←
10	SCREW-FAN MOTOR MOUNT	4	CWH55252J	←
11	PROPELLER FAN ASSY	1	CWH03K1014	←
12	NUT-PROPELLER FAN	1	CWH56053J	←
13	CONDENSER COMPLETE	1	CWB32C2165	←
14	4-WAYS VALVE	1	CWB001037J	←
15	3-WAYS VALVE (GAS)	1	CWB011434	CWB011523
16	STRAINER	1	CWB111004	←
17	RECEIVER	1	CWB14011	←
18	HOLDER-SENSOR	1	CWH321009	←
19	HOLDER-SENSOR	1	CWH32075	←
20	HOLDER-COUPLING	1	CWH351025	←
21	2-WAYS VALVE	1	CWB021400	←
22	ACCUMLATOR	1	CWB131044	←
23	TUBE ASSY (EXP. VALVE STRAINER)	1	CWT01C4251	←
24	STRAINER	1	CWB11094	←
25	DRYER	1	CWB101016J	←
26	SENSOR-COMPLETE	1	CWA50C2066	←
27	TERMINAL COVER	1	CWH171039A	←
28	NUT-TERMINAL COVER	1	CWH7080300J	←
29	WIRE NET	1	CWD041111A	←
30	SOUND-PROOF BOARD	1	CWH151176	←
31	REACTOR	1	G0C193J00003	G0C193J00004
32	HOLDER-SENSOR	1	CWH321023	←
33	SENSOR-COMPLETE	1	CWA50C2402	←
34	SENSOR-COMPLETE	1	CWA50C2281	←
35	CONTROL BOARD CASING	1	CWH102294	←
36	TERMINAL BOARD ASS'Y	1	CWA28K1021J	←
37	ELECTRONIC CONTROLLER-MAIN	1	CWA73C2824R	CWA73C2825R
38	CONTROL BOARD COVER	1	CWH131264	←
39	OVER HEAT PROTECTOR COMPLETE	1	CWA14C1012	<u>←</u>
40	V-COIL CO. FOR 4-WAY VALVE	1	CWA43C2144J	←
41	V-COIL COMPLETE FOR EXP. VALVE	1	CWA43C2058J	-
42	HOLDER-SENSOR	2	CWH32143	-
43	CABINET SIDE PLATE (L)	1	CWE041278A	
44	CABINET SIDE PLATE (R)	1	CWE041280A	
45	CABINET FRONT PLATE-COMPLETE	1	CWE06C1136	-
46	CABINET TOP PLATE	1	CWE031014A	
47	FLARE NUT (1/4)	1	CWT251030	· ←
48	FLARE NUT (3/8) (1/2)	1	CWT251031	CWT251032
49	CONTROL BOARD COVER	1	CWH131213	<u>←</u>
50	CONTROL BOARD COVER-COMPLETE	1	CWH13C1145	
51	OPERATING INSTRUCTION	1	CWF565733	←
52	INSTALLATION INSTRUCTION	1	CWF613288	· ←
53	INSTALLATION INSTRUCTION	1	CWF613289	· ←

(NOTE)

[•] All parts are supplied from PHAAM, Malaysia (Vendor Code: 061).